

1. Where are you located?
2. What type of business are you?
3. Have your operations changed due to COVID-19?
 - i) Not Affected yet
 - ii) Limited Closure of facilities; most operations maintained
 - iii) Extensive closure of facilities/remote; most operations maintained
 - iv) Extensive closure of facilities/remote; operations significantly impacted
 - v) Complete (or almost complete) closure; most operations maintained
 - vi) Complete (or almost complete) closure; operations significantly impacted
4. How has your business been affected? (Please select all that apply)
 - i) No change
 - ii) Decline in sales/revenue
 - iii) Loss of customers
 - iv) Gain of customers
 - v) Liquidity challenges – wholesale funding difficulties
 - vi) Liquidity challenges – deposits decreased/drawdown
 - vii) Liquidity challenges – reduced inflows/collections
 - viii) Asset impairment
5. What percentage of your SME clients do you expect to be in financial distress within 3 months?
6. Are the government and regulatory responses for COVID-19 in your country? (Please select all that apply)
 - i) Not relevant to my business/not eligible
 - ii) Likely to help my business
 - iii) Causing new problems for my business
 - iv) Not relevant to my clients/not eligible
 - v) Likely to help my clients
 - vi) Causing new problems for my clients
7. If you are involved in lending, how has your portfolio been affected?
 - i) No measurable impact on portfolio to date
 - ii) Slight negative impact on portfolio
 - iii) Significant negative impact on portfolio
 - iv) Positive impact on portfolio
 - v) Not applicable/not a lender
8. If you are involved in lending, how have you adjusted your approach? (Please select all that apply)
 - i) Continued lending to new and existing customers
 - ii) Continued lending only to existing customers
 - iii) Discontinued lending to everyone
 - iv) Tightened credit criteria
 - v) Loosened credit criteria
 - vi) Maintained existing credit criteria
 - vii) Not applicable/not a lender
9. Next month, what do you expect to happen to your revenue?
 - i) Have more revenue than this month

- ii) Have less revenue than this month
- iii) Have about the same revenue
- iv) Don't know

10. Next month, what do you expect to happen to the number of your active customers?

- i) Have more active customers than this month
- ii) Have fewer active customers than this month
- iii) Have about the same number of customers
- iv) Don't know

11. Next month, what do you expect to happen to your lending?

- i) Lend more than this month
- ii) Lend less than this month
- iii) Lend at about the same levels
- iv) Don't know
- v) Not applicable/not a lender