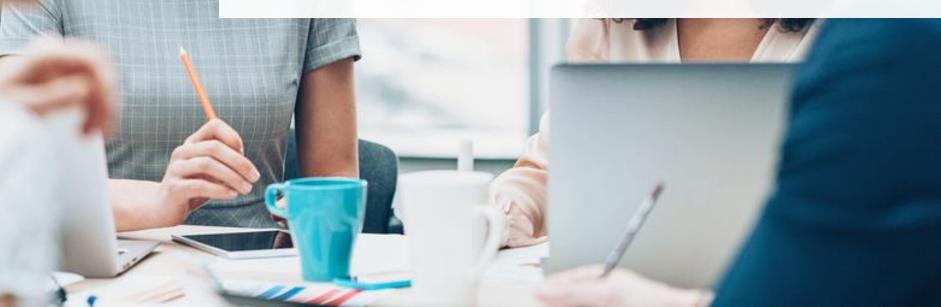
## Powering Prosperity: Financing Today's Women Entrepreneurs

SME FINANCE FORUM IN PARTNERSHIP WITH FINANCIAL ALLIANCE FOR WOMEN 5 September 2019



## Contents

## Rose Review

- Scope & Approach
- Key Findings & Recommendations
- RBS/NatWest Women In Business
- Impact of Rose Review To-Date
- Innovation that supports financing women owned/led businesses
  - Strands
  - Lydia

The Rose Review was established to provide a fact based view on key interventions to boost female entrepreneurship in the UK

### Scope

The review looks at ways to help women start and grow a business by considering:

- An overview of the current landscape of female entrepreneurship in the UK
- The value at stake for the UK economy of improving female entrepreneurship
- The barriers female entrepreneurs face and how these differ to male entrepreneurs'
- Key interventions to consider to tackle these barriers and unlock value to the UK economy

How this report differs from existing ones:

- Comprehensive aggregate data and insights from multiple leading sources
- On the ground experience leverage granular RBS internal data to bring to life women's entrepreneur journey and key fall-off points
- Global best practice wealth of global and national case studies to identify most significant opportunities
- Impact led focus on value at stake and levers to help toward UK productivity challenge
- Scalable interventions focus on policy decisions and wider initiatives with potential to scale

## Overview of the approach that was followed

Steering Committee
 Govt meeting

	Data/ report collation and initial hypothesis building (2-3 weeks)		Syndication, inputs and validation with entrepreneurs/ thought leaders (4-5 weeks)				Recommendation and reporting (4 weeks)			Roundtables with key influencers/ Report writing	
w/c	8 Oct	15 Oct	22 Oct	29 Oct	05 Nov	12 Nov	19 Nov	26 Nov	3/10 Dec	Jan	March
Milestones	Kick-off										
Activities		potheses on rriers and erventions view 50+ reports part of initial data lection and		<ul> <li>Develop global case studies (Canada, US, Australia, the Netherlands)</li> <li>Assess top-down value at stake of possible initiatives on UK economy based on existing reports/academic papers</li> <li>Refine hypothesis through a series of interviews and workshops</li> <li>Scan current digital solutions available for female entrepreneurs and develop a set of best practices to better engage the target audience</li> </ul>			<ul> <li>Propose list of initiatives, with expected impact, possible action owner &amp; feasibility</li> <li>Identify key stakeholder to drive the initiatives and case for change</li> <li>Develop execution roadmap for key stakeholders</li> </ul>			<ul> <li>Conduct influencer roundtables, finalise the list of attendees and materials</li> <li>Plan an int'l visit to one of the leading countries (TBD)</li> <li>Write up report to be published for International Women's Day (Mar 8<sup>th</sup>)</li> </ul>	
Hubs/ Estab- lished entre- preneurs/ Influencers/ Non-entrep.	<ul> <li>Prepare for interview &amp; workshop with hubs, entrepreneurs and other influencers</li> <li>Draft questionnaire</li> </ul>		<ul> <li><u>Conduct interviews:</u></li> <li><u>Hub interviews/ workshops – 50+ across 12</u> regional hubs. 5 workshops / roundtables</li> <li><u>Established entrepreneurs/ influencers/ experts interviews – 50+</u></li> <li><u>Working breakfast session</u>; identify senior influencers for Alison Rose</li> <li><u>Launch survey:</u></li> <li><u>200+ non-entrepreneurs – identify barriers for women to becoming entrepreneurs vs. men &amp; int'l peers</u></li> <li><u>200+ entrepreneurs – test barriers/ interventions for female entrepreneurs vs. male</u></li> </ul>				Conduct interviews as needed to finalise the recommendation and reporting			Setup and conduct senior influencers roundtables	

# Overview of the research base –over 5000+ survey responses and 100+ in person interviews



Entrepreneurs (hub and established): ~80+

- Business leaders: 5
- Financing investors: 5

Support/ Academia/ Other: ~25

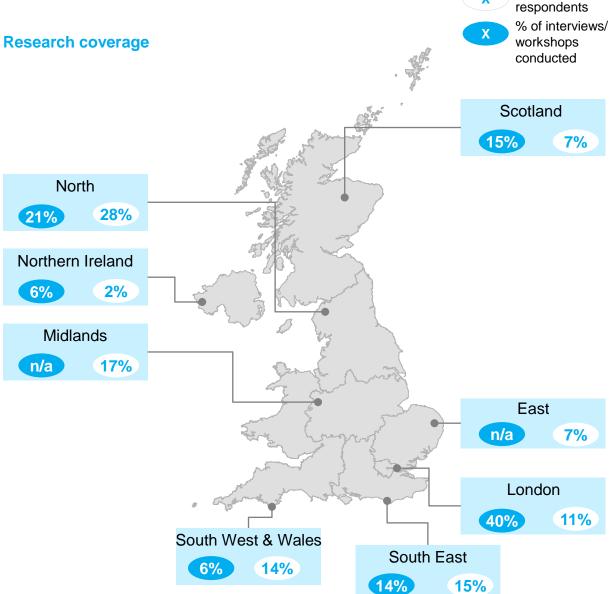
fsb<sup>8</sup> Women's Business Council

UK Business Angels Association

#### Proprietary survey coverage:

- General population: ~4,000
  - Female: ~2,000
  - Male: ~1,900
- Entrepreneur: ~1,600
  - Female: ~1,100
  - Male: ~500

#### Reports coverage: 50+



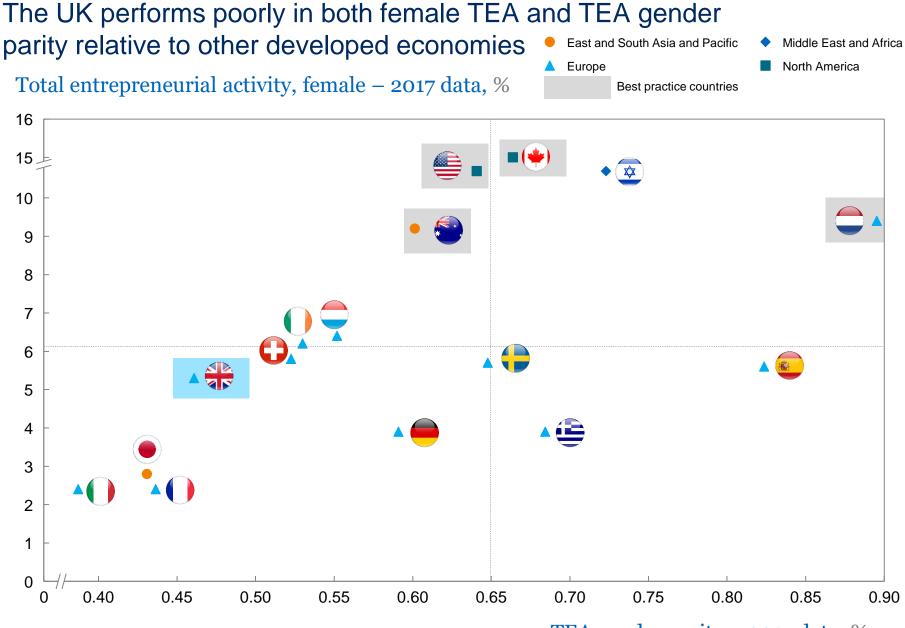
SOURCE: Primary research, McKinsey Consumer Survey (Nationally representative sample), November 2018

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## Summary of key findings

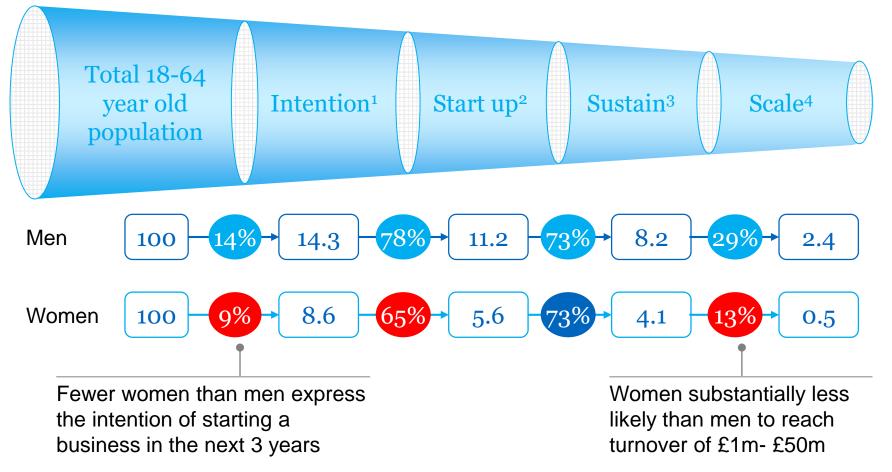
Key questions answered	Highlights						
What is the value at stake for the UK economy?	~£250b GVA <sup>1</sup> could be contributed to the UK economy if female entrepreneurs started and scaled businesses at the same rate as UK men, equivalent to ~4 years <sup>2</sup> of natural GVA growth						
	33% of entrepreneurs in the UK are women compared to $40%$ + in peer countries (e.g., US, Canada, Australia)						
	Women are half as likely as men to start a business (~6% women vs. ~11% men of working age)						
What is the current entrepreneurial landscape in the UK?	Female-led businesses are half as likely as men to reach a turnover in excess of £1m despite women expressing similar growth ambitions for their businesses as men						
	Women account for less than 25% of entrepreneurs in the five most productive sectors (i.e., Financial services, IT & Communications, Manufacturing and Transportation)						
Why is this the case? Challenges to female entrepreneurship	There are $5 \text{ key challenges}$ that influence women's ability to start and scale businesses relative to men						
What can we do about it? Opportunities	We have identified 8 initiatives that could encourage and improve women's ability to start and scale businesses						



TEA gender parity – 2017 data, %

### 

## Entrepreneurial journey



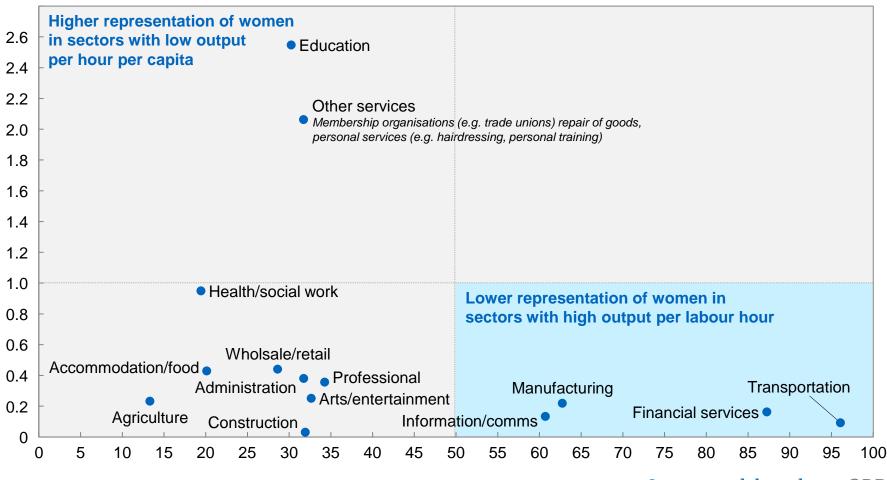
1 Intention of setting up a business in the next 3 years; 2 Running a business that is less than 3.5 years old; 3 Running a business that is older than 3.5 years; 4 Running a business with a turnover of £1m-£50m – regardless of age

SOURCE: Global Entrepreneurship Monitor, 2016 data, YouGov Banking Survey 2017

# Female entrepreneurs are substantially under-represented in sectors with high output per hour relative to men • Sector<sup>2</sup>

### Self-employment gender parity

Ratio of % female self-employed with employees to % male self-employed with employees<sup>1</sup>



### Output per labour hour, GBP

1 Excluding output per hour outliers: real estate, and mining; and sectors where data was of poor quality: energy, water, public / defence, and household services; 2 As a % of the total self-employed with employees in a given sector

SOURCE: ONS Labour Productivity by Industry Division Q2 2018; Eurostat Labour Force Survey Q2 2018

#### Conversion rates - no gap There are 5 key barriers that influence women's ability to for women vs. men Conversion rates - key start and scale businesses relative to men gaps areas women vs. men Men 14% 78% 73% 29% Women 9% Intention 65% 13% Scale Start up Sustain Low access and awareness of capital VC are overwhelmingly male (8% of VC investors are women) Women's average starting capital is 50% below men resulting in a disconnect with female entrepreneurs and Women are less aware of funding options available, experiences of gender biases/ sexism use credit cards to fund in many cases Female entrepreneurs are unwilling to use debt as a mechanism for growth as much as men for fear of losing control **B** Disproportionate primary care responsibilities Women spend, on average, 60% more time on primary care than men Between age "25-34" and "55-64", female TEA rates decline by 79% vs. 25% for men C Lack of self-belief E Lack of relatable sponsorship/ mentorship/ role models Women are 55% more likely to cite fear of doing it alone Women are significantly more likely to seek external validation as a primary reasons for not starting a business relative to men but are less likely to identify themselves as Interviewed women often credit other people for their having a strong role model and sponsor to help them grow success and dismiss their own achievements **D** Perceived missing skills & experience 39% of women are confident in their capabilities to start a business vs. 56% of men

- Women rate themselves less highly in high growth knowledge areas/ skills
- Women are reticent to be defined as entrepreneurs even several months after setting up their business

#### SOURCE: Global Entrepreneurship Monitor, 2016 data, McKinsey Consumer Survey (Nationally representative sample), November 2018

#### INTERVENTIONS - KEY SUCCESS FACTORS

# Interventions we designed taking into account key learnings from other countries' experiences, in particular the role of government



- Shape your strategy to generate momentum, accountability and aspirational national targets
- Acknowledge the changing role of men e.g., indirect impact of paternity leave policy
- Do not underestimate the impact of de-biasing funders

- Foster a culture of entrepreneur-ship for all
- Centralise information for entrepreneurs
- Adopting multiple large scale policies is required to change the playing field for female entrepreneurs
- Tracking of government policies should be front and centre

- Deploying a central coordinating body is crucial for large scale impact
- Focus on scaled initiatives rather than a large number of small ones
- Stay relevant by periodically refreshing your strategy
- Coordinate across national assemblies to benefit from each other's experience
- Ensure all nations pursue a strategy based best-in-class practices

Countries in which the government has played a central role in the coordination and implementation of key initiatives

# The report recommended eight actions along three opportunity areas **Opportunities**

Increase funding directed towards female entrepreneurs

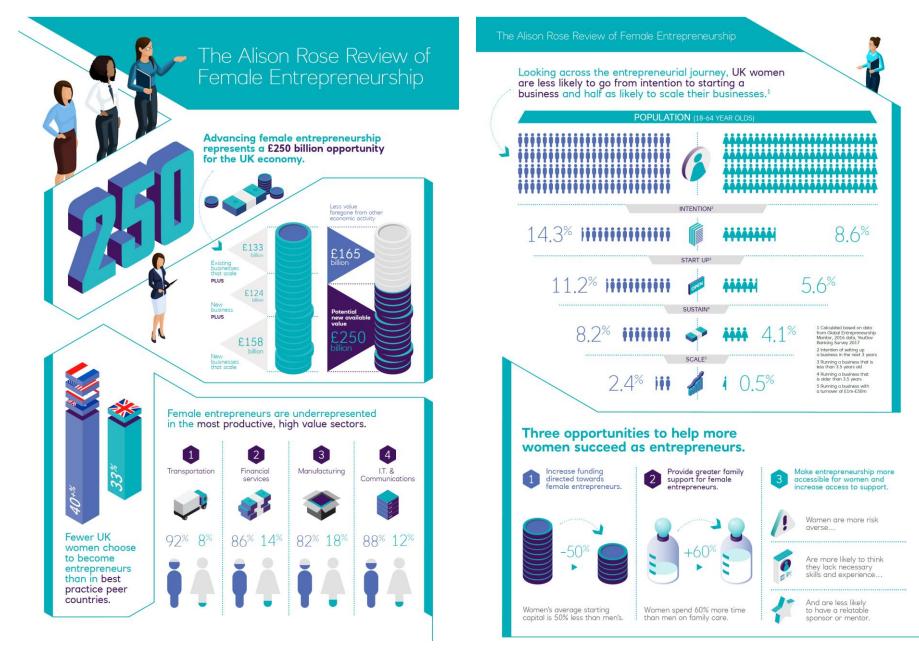
- Launch a new investment vehicle to increase funding going to female entrepreneurs
- Provide greater transparency in UK funding allocation
- 3 Encourage the UK's largest LPs and GPs to further support and invest in female entrepreneurs
- Provide greater family care support for female entrepreneurs
- Create new banking products aimed at entrepreneurs with new childcare responsibilities

**'Demystify' entrepreneurialism for** women and increase access to support **C D E** 

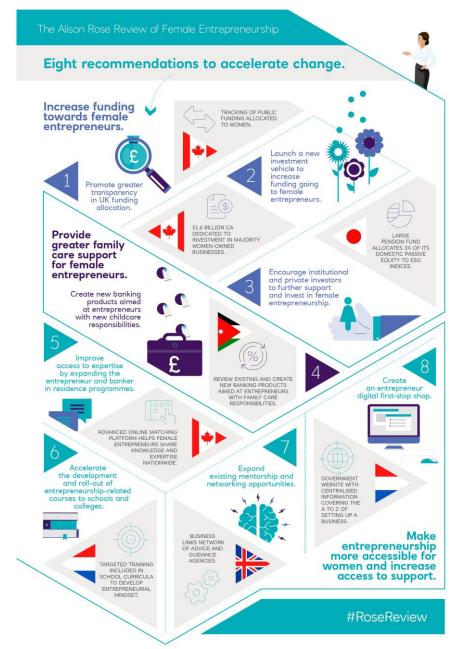
- 5 Expand existing mentoring and networking opportunities
- 6 Accelerate the development and roll-out of entrepreneurship-related courses to schools
- Improve access to expertise by expanding the entrepreneur and banker in residence programme

8 Create an entrepreneur first-stop-shop

## Summary of the report – infographic version (1/2)



## Summary of the report – infographic version (1/2)

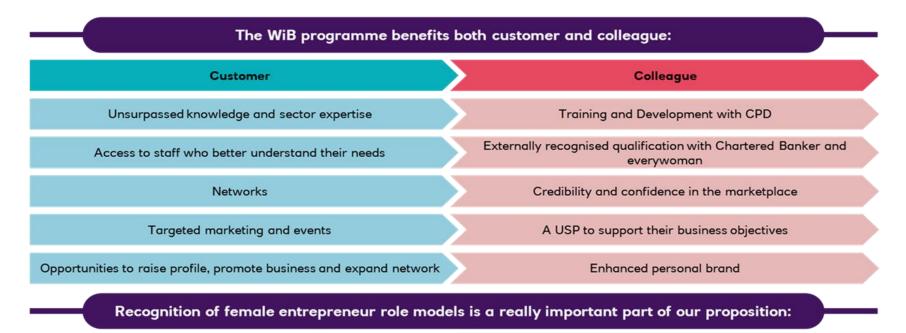


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## Women In Business – Customer and Employee Value Proposition





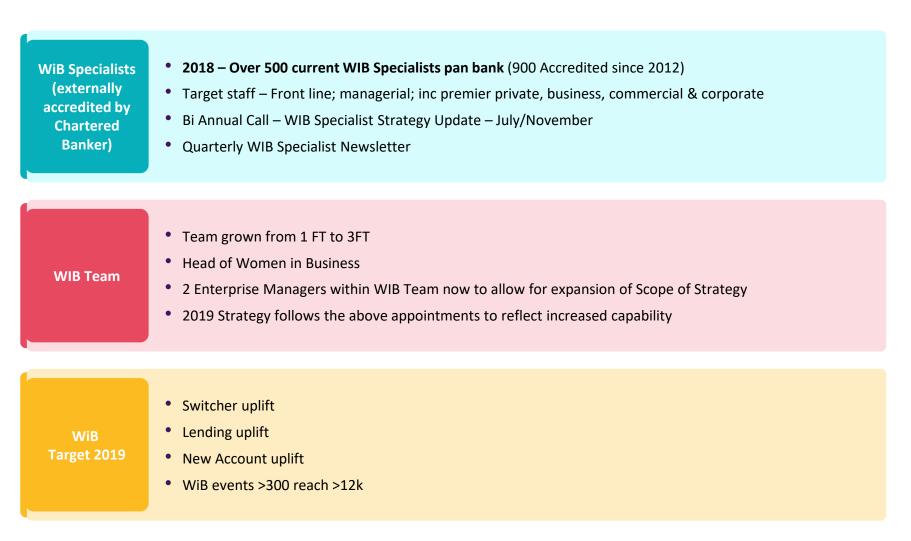






## women and work

appg all party parliamentary group



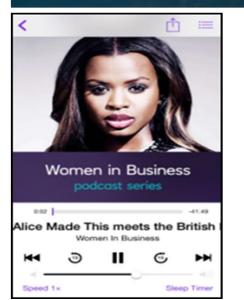
## Women In Business: Getting the Message Out



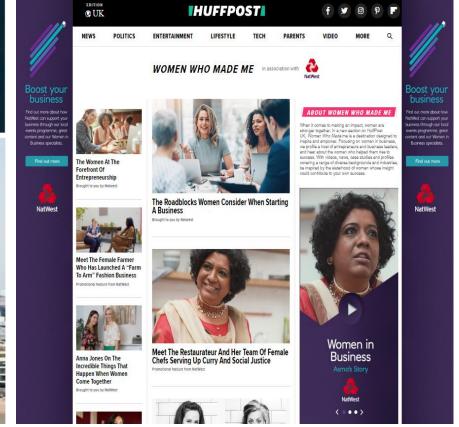
## 2017 Marketing Campaign

### NatWest Channel on Huffington Post website 2018

Because women are working hard to succeed, we are working hard to help them

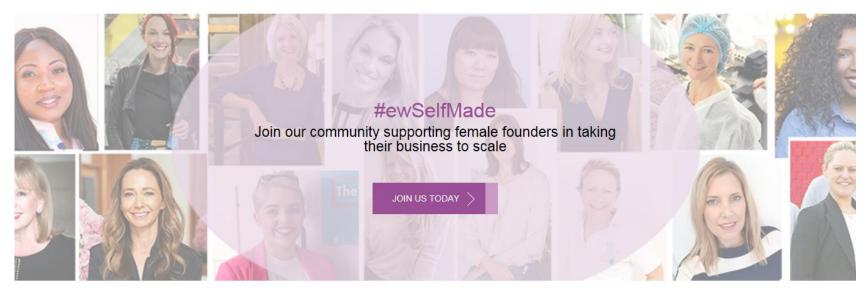








### THE EVERYWOMAN ENTREPRENEURS HUB



## **RBS Group's Entrepreneur Accelerator Hubs**





## Accelerator Hubs: Customer Value Proposition



#### Environment

The NatWest Accelerator Hubs are not only vibrant, they are fully funded and include up to 18 months of office space, superfast broadband, printing, presentation space and endless tea & coffee! Plus, there's a priceless community of like minded people for peer to peer learning, collaboration and feedback.

### Coaching



Dedicated one-to-one time with experienced development and acceleration managers who have worked with thousands of entrepreneurs, getting them to think differently, pushing them out of their comfort zones and supporting and challenging them as leaders. We surround business owners with insight, challenge, support and the people to take themselves and their businesses further, and faster.

#### Network



We can connect entrepreneurs to the right people with the knowledge needed to help start, scale and succeed in their business. The connectivity of NatWest and our specialist teams gives access to unrivalled expertise and experience. In addition we offer an extensive mentor and partner network who can deliver specialist insight and skills bespoke to current business challenges. We work with up to 1,000 fast growth Entrepreneurs at anyone time across our 12 Hubs. We look to work with Entrepreneurs who are passionate, growth focussed and who are striving to take their business to the next level.

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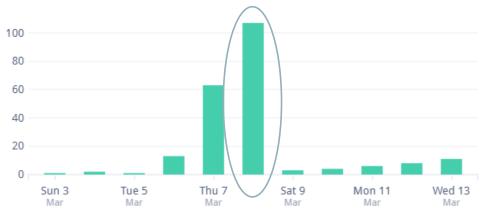
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## Rose Review – Coverage Analysis between March 3rd and 13th

- 216 media types mentioned Rose Review between March 3rd and March 13th
- 19% mentioned 'Rose Review' in the headline and summary

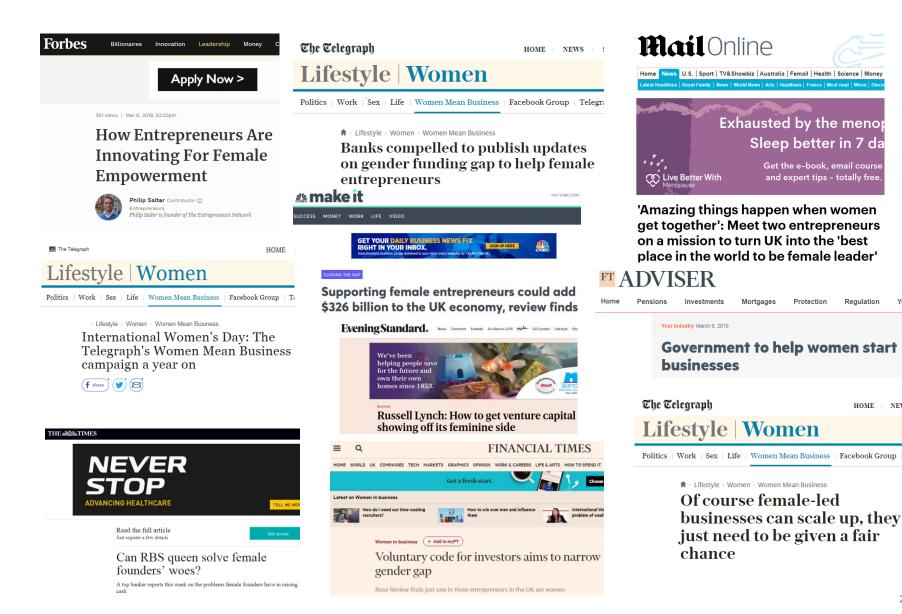


- The Rose Review coverage reached its peak on the 8<sup>th</sup> of March, during the official launch, with **107 media types** mentioning 'Rose Review' around the world\*



\* This includes coverage in the United States, India, Singapore, Ireland, New Zealand, Thailand, Azerbaijan, Belgium and China

## Rose Review – Coverage Analysis between March 3rd and 13th



## Rose Review – Social Media Coverage March 3<sup>rd</sup> and 13<sup>th</sup>

#### RBS RBS

Alison Rose Review of Female Entrepreneurship is a government commissioned report which sets out recommendations to improve female start-up & scale-up rates: #RoseReview #betterbalance #IWD2019 Q



Plans to increase the number of female entrepreneurs in Britain by fifty per cent have been set out, after independent research showed women face too many ba rbs.con

8:44 AM - 8 Mar 2019

#### 60 Retweets 122 Likes 💿 👰 🎲 🐉 🚳 🚱 🏐 🕼



On this very special #iwd2019  $\mathbf{Q}$  we're proud to share the #RoseReview

The government - commissioned Rose Review examines the barriers women in business face and offers practical solutions to overcome them. Have a look at highlights and key figures here

natwestbusinesshub.com/content/rosere...



35 Retweets 55 Likes 🚯 🌒 🗞 🚱 😫 🗿 👶 W 🎄

#### RBS RBS MRRS

Take a look at highlights from the Alison Rose Review of Female Entrepreneurship: #RoseReview #betterbalance #IWD2019

#### Existing businesses that scale £133 billion



11-02 AM - 8 Mar 2019

24 Retweets 45 Likes 🖓 🌒 🗱 🎒 🍘 🌒 🧶 🗢



Alison Rose: "Here you have real, untapped potential that could close the productivity gap." #RoseReview #IWD2019 9 #powerup





2 Retweets 8 Likes 👔 🚯 🚯 🎒 🎒 🖓 🛤

The Rose Review highlights how the financial sector can help realise the untapped potential of female entrepreneurs. Santander is delighted to help develop the principles of the Investing in Female Entrepreneurs Code.

Follow

RBS O @RBS lison Rose launched her government commissioned Review of male Entrepreneurship today at the NatWest Accelerator Hub in lanchester, Read more: #RoseReview #betterbalance #IWD2019 9 rbs.com/rbs/news/2019/.. 8-40 AM - 12 Mar 2019

#### RBS O **ØRBS** ODRS

Alison Rose launched her government commissioned Review of Female Entrepreneurship today at the NatWest Accelerator Hub in Manchester. Read more: #RoseReview #betterbalance #IWD2019 rbs.com/rbs/news/2019/ ...



12:29 PM - 8 Mar 2019

9 Retweets 68 Likes 🛛 😣 🚭 🚭 🥪 🕢 💷 🖨 🧐 🤬 🧒



Exchequer Secretary,@RobertJenrick takes time to listen about @feminineVitae's work in empowering #women with #endometriosis #PCOS #menopause #fibroids #infertility. Advancing Female Entrepreneurship represents £250 billion opportunity for the UK. #IWD2019 9 #RoseReview #SDGs



1:14 PM - 8 Mar 2019 3 Retweets 9 Likes 🚽 🙆 🤫 🙆 🙀 🚱 🚱 🙆





ng 🧟 🙀 Only 1 in 3 UK start-up founders are women - and only 5.6% of women run their own business.

The #RoseReview of Female Entrepreneurship examines the barriers faced by women and how we can overcome them.

Download it now 🗲 natwestbusinesshub.com/content/rosere... #BalanceForBetter #IWD2019 🢡



48 Retweets 64 Likes 🛛 🜒 🚳 🚓 💿 🧐 🐺 🛞 🛞





FSB welcomes recommendations of the #RoseReview. We have been leading the way on research and recommending ways for women in enterprise to thrive. We are pleased with how far we have come but there is more to do. This report strengthens our case: bit.ly/2Uqskwr #IWD2019 9



1

12:38 PM - 8 Mar 2019 11 Retweets 11 Likes 🛯 🏚 🕼 👙 3





## Investing in Women Code signed on 16th July



# HM Treasury



The Investing in Women Code is a commitment to support the advancement of female entrepreneurship in the United Kingdom by improving female entrepreneurs' access to tools, resources and finance from the financial services sector.

A diverse and inclusive business ecosystem is good for customers, entrepreneurs, businesses, investors, and society. HM Treasury and the signatory firms share a commitment to work in partnership to make the United Kingdom one of the most attractive countries in the world to start and grow a business by advancing female entrepreneurship in the United Kingdom.

The Investing in Women Code recognises that there is already valuable work underway by individual organisations to help women who are seeking to start or scale up their businesses. Signatories to the Investing in Women Code aim to build on this ongoing work.

## **Expert In Residence**





## Media Activity



Coast to Capital LEP is working hard to champion female entrepreneurs and women leaders - NatWest's Vicky Stevens has just been appointed Banker in Residence & Julie Kapsalis is Interim Vice Chair & Diversity Champion. @juliekapsalis lepnetwork.net/news-and-event... #EPWomenLeaders



13:18 · 06/06/2019 · Twitter Web Client



Victoria stevens @Vicky\_stevens1

Out with the @C2CGrowthHub team today, putting our heads together and discussing our #collaboration approach on better supporting #Entrepreneurship and #businessgrowth we even have a new 4 legged team member on board.

13

lep

Connecting Local Enterprise Partnerships across England

#### Coast to Capital LEP Champions Female Entrepreneurs

Following the publication of the Alison Rose Review of Female Entrepreneurship Coast to Capital is delighted to be chosen as one of two Local Enterprise Partnerships (LEPs) to pilot a 'Banker In Residence'. Picture: Left - Vicky Stevens, Coast to Capital Banker In Residence. Right -Julie Kapsalis, Coast to Capital Interim Vice Chair and Diversity Champion)



## Introducing Back Her Business

Supporting women starting new businesses





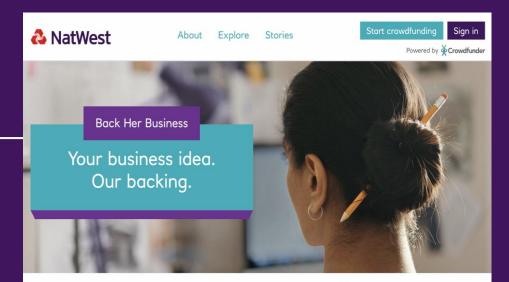
## What is Back Her Business?

A UK wide programme from Royal Bank of Scotland, Ulster Bank and NatWest that aims to tackle the gender gap in business

First female only crowdfunding programme

There's coaching, mentorship and support

There's £1m match funding - and at the heart of it there's crowdfunding...



Helping women turn their ideas into reality



We want to support more women to start businesses, so we've teamed up with Crowdfunder to help you get started. Together we'll help you raise money for your business through crowdfunding, and we'll also provide free coaching, mentoring and opportunities to meet like minded women. What's more we're also offering up to 50% of your fundraising target (max. £5,000) in grant funding for certain successful projects.

You can read more about how this works in our eligibility criteria.

UK residents with new UK projects can apply. Eligibility (including type of project), and specific criteria apply. Fees apply, see the <u>help centre</u> for more details





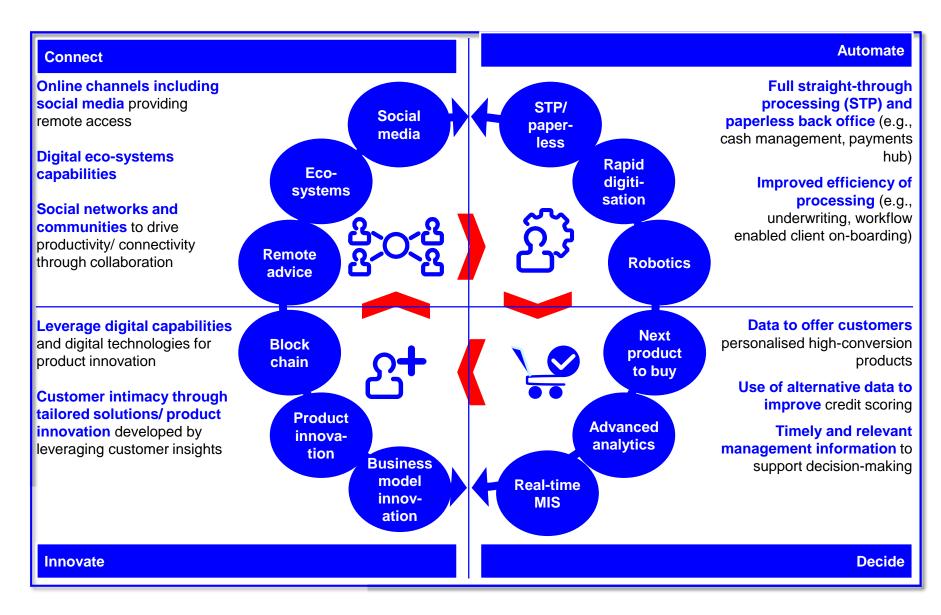
## Back Her Business? - What's the plan?

- Up to £1,000,000 in grant funding will be available through the Back Her Business programme per annum
- Each year we anticipate that through the Back Her Business programme, we'll enable:
   c. 50,000 women to test their business idea
   c.5,000 women will successfully crowdfund and start trading
- Back Her Business aim is to help to create an additional 65,000 new female-led businesses by 2025

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## Digital typically transforms banking along four dimensions



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## Lidya: Financing Trade and Commerce

Fintech-Powered Small Business Loans

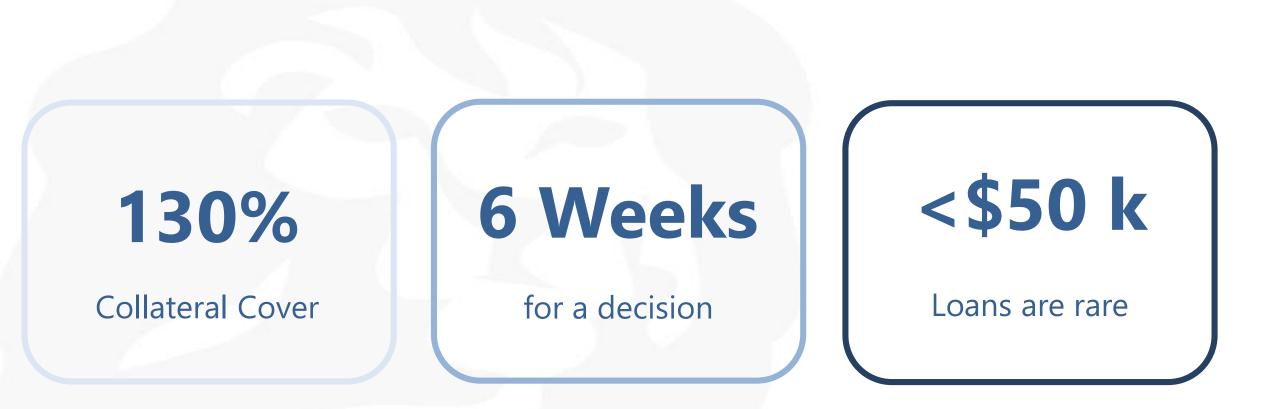
www.lidya.co

## **The Problem**

Small businesses are the engine of economic growth but are denied access to finance

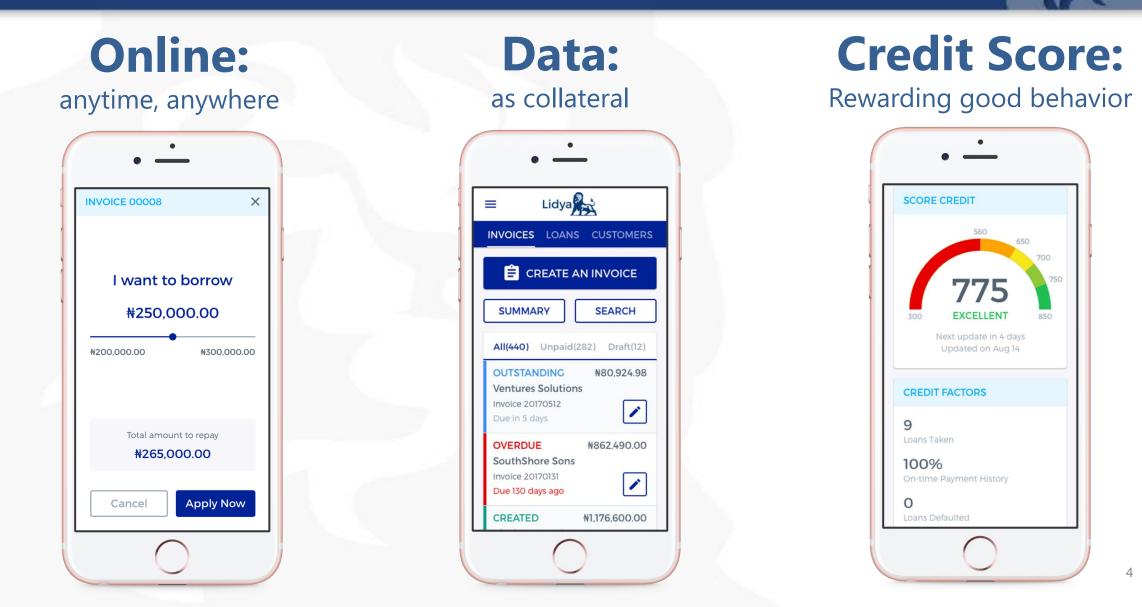


## Traditional Lending Model Does Not Work for SMES



Lidya is the Solution - SMEs Access The Credit They Need in 1 Day

Speed – No Collateral – Reward System



## **Our Model Works, Our Customers Grow and Return**

Lidya entrepreneurs are the engine of economic growth in their communities



## Where We Are, Where We Are Going

