YALETOWN PLUMBING SERVICES LTD

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609-77 Walter Hardwick Ave. Vancouver,BC V5Y0C6
Phone: 604.727.4484 **yaletownplumbing.com**

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INVOICE
10017

HST #837181627

DATE	TECHNICIAN	JOB/ORDER #	REFERENCE TEXT
2018-05-11	Darren Mann	8454	Client reference

FIRST NAME	LAST NAME
Hossein	Malek

BILLING ADDRESS	SERVICE ADDRESS
COMPANY / BILLING NAME 2596 PALMERSTON AVE WEST VANCOUVER, V7V2W5 BRITISH COLUMBIA, CANADA	908 HOMER ST JAMES: 604.771.7954 WEST VANCOUVER, BRITISH COLUMBIA, CANADA

PHONE	EMAIL
778.926.3232	hossein.malek@gmail.com

REASON FOR TODAY'S CALL:
leaking under shower leaking shower head

DESCRIPTION OF WORK PERFORMED:
-MAY11: I made a visit to the unit and first tested by running the shower. After a couple minutes the drain slowly started to back up, not fully up into the shower but I could see it backing up down the drain a few inches. I found that the vertical portion of the shower drain trap arm was installed crooked, causing the rubber seal to leak when the water in the drain backed up to that point. MAY17: I used a metal grinder to cut back the horizontal cast trap arm so the vertical piece would be level. I replaced the 2? ABS pipe that connects to the underside of the shower drain with a longer piece that more securely fits into the rubber gasket seal of the shower drain, and used 2 new MJ bands to reconnect everything. I then sealed the top of the drain with silicone. MAY18: I used the PowerSpin drain snake to clean the drain and tested by using a rag to block the drain, filling and draining the shower pan multiple times with no sign of leaking below. I replaced the shower head and let James know it was ok to use the shower. MAY25: I received an email letting me know that after a week of showers with no incident the shower has leaked again. MAY26: I arrived Saturday morning just after James finished showering and found that there was water on the floor under the bottom right corner of the shower door. I first tested the shower under normal use by filling and draining the shower pan with no sign of leaking. I then moved the shower head over more towards the door and could see almost instantly that water was leaking out onto the floor of the master ensuite bathroom and through an opening in the grout, down under the shower pan, and through to the ceiling below. I removed some silicone around the area where water was leaking out, dried the area as best I could, and asked James not to use the shower for a few days so the area dries out 100% before I apply a new bead of silicone. MAY28: I resiliconed around the base of the shower pan. MAY31: I tested the shower again by using a rag to plug the drain and filled the shower pan, making sure to move the shower head around at different angles, especially near the door where it was previously leaking out. Even with the shower head aimed as close to the door as it will turn it still does not leak but I let James know it's good practice to have the shower head aiming towards the centre of the shower or away form the door.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
5		Discount Labour	$99.00	$495.00
1		Materials	$20.00	$20.00

SUBTOTAL:	$515.00
GST (5%):	$25.75
TOTAL:	$540.75

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

_____   2018-05-11

CUSTOMER SIGNATURE   DATE