



DATE 2018-06-21	TECHNICIAN Darren Mann	JOB/ORDER # 8603	REFERENCE TEXT
FIRST NAME Easyrent	LAST NAME Admin		
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1009 - 1133 HORNBY ST ELNAZ: 1.424.382.7305 MARJAN: 1.424.278.0593 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279	EMAIL info@easyrent.ca		

REASON FOR TODAY'S CALL:

Around 1:00 PM today the bathroom started leaking again, I took some pictures that are included below and I've noticed that when we flush and the handle does not come back up that is when it starts to leak. The leaking is starting to ruin our bathroom floor and they already came and fixed the flush once but it broke again. Luckily my mom was home and saw that has happened and cleaned it or else it could have gotten worse. This is the 4th time this happened.

DESCRIPTION OF WORK PERFORMED:

When I arrived onsite the toilet was running but there was no sign of leaking anywhere around the toilet. I removed the tank lid and found the tank lever to be stuck in the open position (allowing water to constantly flow out of the tank and through the bowl). I tried to adjust the lever handle but it continued to stay up on most flushes. I replaced the lever handle with a new one that properly opens and closes and flushed the toilet a dozen times, still with no sign of leaking anywhere around the toilet. I asked the tenant if the toilet ever clogs and she mentioned the first time they noticed the leaking on the floor the toilet was in fact clogged. Since I do not see any sign of leaking now that the toilet is fully functional I believe the leaking may have been a combination of a clogged toilet and a running toilet. If the toilet is clogged it will just not drain, but if a toilet is clogged and will not stop trying to fill the tank then the water will overflow.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00
1		Duravit Tank Lever	\$35.00	\$35.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$134.00
GST (5%):	\$6.70
TOTAL:	\$140.70

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 CUSTOMER SIGNATURE DATE