



DATE 2018-06-22	TECHNICIAN Darren Mann	JOB/ORDER # 8569	REFERENCE TEXT Client reference
FIRST NAME Deanna	LAST NAME Levchuk		
BILLING ADDRESS COMPANY / BILLING NAME 302 - 33 SMITHE ST VANCOUVER, V6B0B5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 302 - 33 SMITHE ST *REFER TO EMAIL THREAD. VANCOUVER, V6B0B5 BRITISH COLUMBIA, CANADA	
PHONE 778.230.4420		EMAIL deannaeckstein@hotmail.com	

**REASON FOR TODAY'S CALL:**

1. Washing machine hoses (see pics) leak intermittently - could be hours/days after using the machine. Doesn't seem to be related to size or length of load. Old machine did the same thing, and new 2.5 yr old machine with new hoses has the same problem (although less often). 2. Toilet tank is slow to fill or won't fill. The fill valve was replaced a year ago but maybe installed wrong?

**DESCRIPTION OF WORK PERFORMED:**

Deanna mentioned while onsite that the water noticed on the floor by the laundry machine periodically was soapy and the machine itself being used does not seem to have an effect on the leaking. I used the PowerSpin drain snake to clean the laundry drain pipe but the issue could very well be beyond where my snake can clean, into the main drainage where other units tie in. I suggest having the Strata look into cleaning the main laundry drainage periodically as it was also mentioned that the kitchen sink has backed up in the past a few times due to that respective main drain being congested. -The guest bathroom toilet fillvalve has a flood safe mechanism that attaches to the lever handle. I made an adjustment to this attachment and teste. Toilet seems to be flushing fine now.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean Drain Using PowerSpin / Laundry	\$149.00	\$149.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 <hr/> CUSTOMER SIGNATURE	2018-06-22 <hr/> DATE
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SUBTOTAL:	\$149.00
GST (5%):	\$7.45
TOTAL:	\$156.45