



DATE 2018-06-26	TECHNICIAN Darren Mann	JOB/ORDER # 8587	REFERENCE TEXT
FIRST NAME Doug		LAST NAME Pettigrew	
BILLING ADDRESS 2001 - 1201 MARINASIDE CRES. VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2001 - 1201 MARINASIDE CRES. BUZZER: 195 VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA	
PHONE 6045941178		EMAIL dougpettigrew@telus.net	

REASON FOR TODAY'S CALL:

The ensuite toilet bowl is leaking, not the tank but the bowl. The toilet flushes and within 10-15 minutes the water drains out of the bowl resulting in a sewage odour. The condo maintenance person informs us in his opinion it is the toilet not behind the wall or within the condo system.

DESCRIPTION OF WORK PERFORMED:

JUN26: I made a visit to the unit and inspected the toilet. There is no silicone around the base of the toilet so was able to slide a piece of toilet paper underneath. I flushed the toilet and the toilet paper remained dry no matter which side I slid it under. Since the water is slowly draining out of the bowl and is not leaking out I suspect there is an imperfection within the toilet allowing water to seep out from the bowl and through the drain just below it. I have suggested purchasing a new toilet and to not use the toilet in the meantime. JULY4: When I arrived onsite the old toilet had been removed and disposed of. I installed the new customer supplied toilet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Inspection	\$50.00	\$50.00
1		Install Standard Toilet - Customer Supplied *DISCOUNTED	\$149.00	\$149.00
			SUBTOTAL:	\$199.00
			GST (5%):	\$9.95
			TOTAL:	\$208.95

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-06-26

CUSTOMER SIGNATURE

DATE