



DATE 2018-07-11	TECHNICIAN Darren Mann	JOB/ORDER # 8637	REFERENCE TEXT
FIRST NAME Daylan	LAST NAME Wong		
BILLING ADDRESS 1507 - 1308 HORNBY ST VANCOUVER , V6Z 0C5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1507 - 1308 HORNBY ST VANCOUVER , V6Z 0C5 BRITISH COLUMBIA, CANADA	
PHONE 604.889.5779		EMAIL Daylanwong@gmail.com	

REASON FOR TODAY'S CALL:

We live in a condo suite (4 years old) downtown Vancouver and have begun to notice that whenever we flush the toilet and the tank begins to fill back up there's a humming vibrating noise coming from the pipes behind the wall that is situated behind our toilet. The humming noise stops once the water is filled back up in the tank. We have one of those toilets (Toto) that has two flush settings, low and high. *no buz I already emailed Darren last week about the problem. And he told me to book an appointment via online. I also had sent him a video and pictures. It's a toto toilet with two flush settings. there is a humming vibrating noise coming from pipes in the wall behind my toilet when we flush and the water tank fills back up. Darren believes the issue is likely being caused by the fillvalve within the toilet. He said the quote for total cost of the service with the replacement parts will be \$189+Gst

DESCRIPTION OF WORK PERFORMED:

I replaced the gasket within the fillvalve. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
1		Toto Fillvalve Membrane	\$10.00	\$10.00
			SUBTOTAL:	\$119.00
			TOTAL:	\$119.00

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-07-11

 CUSTOMER SIGNATURE

 DATE