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|--|---------------------------|---|------------------------------------|
| DATE 2018-04-26 | TECHNICIAN Darren Mann | JOB/ORDER # 8424 | REFERENCE TEXT Client reference |
| FIRST NAME Colleen | | LAST NAME Brome | |
| BILLING ADDRESS STYLE WORKS LTD 3203 - 833 HOMER ST VANCOUVER , V6B 0H5 BRITISH COLUMBIA, CANADA | | SERVICE ADDRESS 3203 - 833 HOMER STREET VANCOUVER , V6B 0H5 BRITISH COLUMBIA, CANADA | |
| PHONE 604-671-0712 | | EMAIL colleenbrome@telus.net | |

REASON FOR TODAY'S CALL:
 Low water pressure in two lav faucets. Body spray drips

DESCRIPTION OF WORK PERFORMED:
 -Apr26: From the description of the issue given by Colleen I believe the water dripping out of the lower body spray shower head to be residual water left in the lines after a shower as it was completely dry when we arrived. The lavatory faucets require a tool to remove the aerators that will have to be ordered from Cantu. -Apr27: Colleen borrowed an Aerator removal tool from Cantu. I removed the aerator, cleaned out sandy debris and reinstalled. The right lavatory sink in the ensuite bathroom is working great but the other 2 aerators that we're cleaned will unfortunately have to be replaced. JUN1: I installed 3 new lavatory faucet aerators and tested. I cleared a small amount of debris out of the entry point to the left lavatory faucet spout in the master ensuite. The owner described the issue with the body spray in the master ensuite as leaking from the collar when in use. I have reached out to Jeff at Cantu and have inquired about the availability of replacement parts or a new head if necessary.

| QTY. | CODE | DESCRIPTION | UNIT PRICE | PRICE |
|------|------|-------------|------------|----------|
| 3.5 | | Labour | \$109.00 | \$381.50 |
| | | | SUBTOTAL: | \$381.50 |
| | | | GST (5%): | \$19.08 |
| | | | TOTAL: | \$400.58 |

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-04-26

 CUSTOMER SIGNATURE

 DATE