



DATE 2018-07-16	TECHNICIAN Darren Mann	JOB/ORDER # 8670	REFERENCE TEXT
FIRST NAME Giselle		LAST NAME Wong	
BILLING ADDRESS  1103 - 1099 MARINASIDE CRES VANCOUVER, V6Z2Z3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS  1103 - 1099 MARINASIDE CRES, BUZZER 1733 ABDULLAH(TENANT): 604-655-8444 BUZZER#1733 VANCOUVER, V6Z2Z3 BRITISH COLUMBIA, CANADA	
PHONE 778.835.5001		EMAIL wong.giselle@gmail.com	

REASON FOR TODAY'S CALL:  
 Bathtub faucet is leaking water(master bathroom).

DESCRIPTION OF WORK PERFORMED:  
 JULY16: -The tub/shower in the master bathroom would not shut off. The cartridge within the valve was broken internally and could not be repaired. I replaced the cartridge(Temp ii) within the valve which stopped the leaking. Unfortunately the screw that secures the trim handle in place was completely seized up so the handle cannot be reinstalled. also, the valve cover is broken, specifically it is missing the stopper that ensures the cartridge cannot be turned past the OFF position. I was able to install the trim cover and showed the tenant how the tub/shower can be used in the interim while I source the replacement parts required. -While onsite the tenant mentioned that the tub spout diverter in the guest bathroom was not working. The spout was broken internally. I was able to temporarily put it back together but it will have to be replaced. July31: -I installed the new valve cover and trim kit in the ensuite tub/shower. Tested and in good working order. -I installed the new tub spout diverter in the guest bathroom and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Temp II	\$209.00	\$209.00
1		Labour	\$109.00	\$109.00
1		Grohe Eurosmart Cosmopolitan VLV Trim	\$110.00	\$110.00
1		Grohe VLV Cover	\$100.00	\$100.00
1		Replace Delta Pull-Down Diverter	\$79.00	\$79.00

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$607.00
GST (5%):	\$30.35
TOTAL:	\$637.35

\_\_\_\_\_ 2018-07-16  
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 CUSTOMER SIGNATURE DATE