



DATE 2018-08-20	TECHNICIAN Darren Mann	JOB/ORDER # 8781	REFERENCE TEXT Client reference
FIRST NAME Barb	LAST NAME HARWOOD		
BILLING ADDRESS COMPANY / BILLING NAME 2217 WEST 15TH AVE VANCOUVER, V6K 2Y6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2217 WEST 15TH AVE VANCOUVER, V6K 2Y6 BRITISH COLUMBIA, CANADA	
PHONE 604.805.5643	EMAIL barb_harwood@yahoo.com		

REASON FOR TODAY'S CALL:
 Running toilet. It's a Laufen Pro. I called another plumber and he wasn't sure how to get the parts. I tracked down a flush replacement kit from Cantu (where I bought it from) and was also sent the attached installation instructions (assuming that's the issue).

DESCRIPTION OF WORK PERFORMED:
 ?Aug20: I first noticed the flushvalve gasket had bubbles forming in it. I replaced this gasket with new and then found the fillvalve membrane to be torn. This part will have to be ordered. ?Aug31: I purchased a new fillvalve membrane from Cantu, delivered and installed. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace FlushValve Gasket - Standrad	\$129.00	\$129.00
1		Replace FillValve Membrane	\$129.00	\$129.00

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$258.00
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$12.90
	TOTAL:	\$270.90

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



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 CUSTOMER SIGNATURE DATE