



DATE 2018-09-18	TECHNICIAN Darren Mann	JOB/ORDER # 8865	REFERENCE TEXT Client reference
FIRST NAME Soo Wei		LAST NAME Tan	
BILLING ADDRESS COMPANY / BILLING NAME 2271 WEST 12TH AVE VANCOUVER, V6K4T5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2271 WEST 12TH AVE ESTHER(WIFE): 778.386.1630 VANCOUVER, V6K4T5 BRITISH COLUMBIA, CANADA	
PHONE 604.512.7711		EMAIL soowei.tan@gmail.com	

**REASON FOR TODAY'S CALL:**

Hey there, we managed to break the lever that connects the toilet flush handle to the valve. I think it's because the flush valve's seal at the bottom of the tank seems to be sticky or stuck and was causing us to use lots of force to flush. Please see attached pictures for more info! - SW

**DESCRIPTION OF WORK PERFORMED:**

The lever handle was broken, the flush valve gasket was deteriorating, and the fillvalve looked to be in poor shape. I replaced the fillvalve, flushvalve gasket, supply line, and lever handle.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet FillValve, Flapper, Supply - Standard	\$169.00	\$169.00
1		Chrome Lever Handle	\$10.00	\$10.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-09-18

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$179.00
GST (5%):	\$8.95
<b>TOTAL:</b>	<b>\$187.95</b>