



DATE 2018-10-17	TECHNICIAN Darren Mann	JOB/ORDER # 8933	REFERENCE TEXT Client reference
FIRST NAME Suki		LAST NAME Gosal	
BILLING ADDRESS COMPANY / BILLING NAME 35622 GOODBRAND DR ABBOTSFORD, V3G 3E7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 801 - 1331 ALBENRI ST ABBOTSFORD, V6E 4S1 BRITISH COLUMBIA, CANADA	
PHONE 778.552.5955		EMAIL lawyergosal@gmail.com	

**REASON FOR TODAY'S CALL:**

-Install new customer supplied lavatory faucet cartridge. -The tenant reported tepid water throughout the apartment early in the morning

**DESCRIPTION OF WORK PERFORMED:**

-The cartridge sent out by Price Pfister for the lavatory faucet was the wrong one(I emailed pics of the old and new cartridges to Suki). I removed and reinstalled the existing cartridge and the leaking seems to have stopped. -I removed the shower valve trim and found the rough in valve to be original and I can see nothing wrong with it(I also emailed a picture of this valve to Suki).

**TECHNICIAN RECOMMENDATIONS:**

The issue the tenant reports of having to wait a long time to get hot water in the morning could be due to the buildings hot water recirculating line not functioning properly, or possibly that there is no recirculating line at all(some buildings do not have one). The reason I believe this to be the case is that the tenant only experiences this issue first thing in the morning, and he gets up early, like sub 6am early. So he is likely one of the first tenants on that riser calling for hot water in the morning. If the issue was water crossing over from the cold to the hot within the unit then he would likely experience this when he got home from work as well because there would be roughly the same amount of time for this cross over to occur during sleep and work hours.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 2018-10-17  
 CUSTOMER SIGNATURE DATE