



DATE 2018-11-30	TECHNICIAN Darren Mann	JOB/ORDER # 9014	REFERENCE TEXT Client reference
FIRST NAME Philip		LAST NAME Keen	
BILLING ADDRESS COMPANY / BILLING NAME 207 - 1055 RICHARDS ST VANCOUVER, V6B0C2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 207 - 1055 RICHARDS ST, BUZZER 8191 VANCOUVER, V6B0C2 BRITISH COLUMBIA, CANADA	
PHONE 604.781.2521		EMAIL philipkeen@hotmail.com	

REASON FOR TODAY'S CALL:

Toilet: The tap underneath is the problem. I've replaced the inside system and it keeps making a noise. When I turn the tap off at the bottom the noise stops.

DESCRIPTION OF WORK PERFORMED:

I found the issue to be with the toilet flapper not seating properly. There were a couple of bubbles forming in the flapper gasket creating a small opening for water to continuously trickle out of the tank into the bowl. Once the water level would get low enough the fill valve would open to refill the tank. I used an exacto blade to pop the tiny bubbles in the flapper gasket which will temporarily solve the issue. Philip is going to purchase a new flapper and install it himself.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$109.00
GST (5%):	\$5.45
TOTAL:	\$114.45

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 CUSTOMER SIGNATURE DATE