



DATE 2019-01-30	TECHNICIAN Darren Mann	JOB/ORDER # 9142	REFERENCE TEXT 19-0142
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 703 - 1003 BURNABY ST ANNA: 778.834.2662 HAPPYHOME1204@GMAIL.COM VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

**REASON FOR TODAY'S CALL:**

-Bathroom Sink: faucet not working correctly, either hot or cold, no warm - requires cartridge replacement -Bathroom Shower: faucet, same issue, either hot or cold, no warm - requires cartridge replacement. \*call with 15 mins head up

**DESCRIPTION OF WORK PERFORMED:**

-The shower cartridge was leaking inside the wall, I also found the shower arm above the valve to be leaking at the connection to the wall. This leak was causing water to leak at the front and back of the tile(inside the wall). I replaced the shower valve cartridge and the shower arm. It is not leaking now but the water that leaked into the wall has started to mold. -The lavatory faucet had very little pressure and the shut off valves under the sink(connected to the faucet) were breaking down causing debris to clog up the supply lines. I replaced the aerator and repaired the hot and cold shut off valves by replacing the washers, stems, packing, packing nuts, and handles. I then flushed debris out of the faucet supply lines. Unfortunately it seems as though the cold line has debris stuck in it in an area I am unable to flush out. Because of this, the pressure on the hot side is higher than the cold side. This faucet was made by Supergrif and parts are no longer available. If the tenants are not happy with the functionality of the faucet it will unfortunately have to be replaced. -The toilet flapper was warping causing it to run. I replaced the flapper and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Discount Labour	\$99.00	\$198.00
1		Tempress II Cartridge	\$90.00	\$90.00
1	2465350	214L HORNET UNIV FLAPPER RBR	\$10.00	\$10.00
1		Aerator	\$5.00	\$5.00
1		Shower Arm	\$5.00	\$5.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$358.00
GST (5%):	\$17.90
<b>TOTAL:</b>	<b>\$375.90</b>

2019-01-30  
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 CUSTOMER SIGNATURE DATE