



DATE 2019-02-12	TECHNICIAN Darren Mann	JOB/ORDER # 9175	REFERENCE TEXT Client reference
FIRST NAME David		LAST NAME Yang	
BILLING ADDRESS RENT IT FURNISHED 110 - 1020 MAINLAND STREET VANCOUVER, V6B2T4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2910 - 131 REGIMENT SQ, BUZ#7260 ELLIOT: 778.751.6263 (ERYCHTER@OUTLOOK.COM) DAMIEN: 778.751.6242 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 778.988.8470		EMAIL PMVan1@rentitfurnished.com	

**REASON FOR TODAY'S CALL:**

Last November, you visited the property to resolve an issue with the water pressure in one of the bathrooms. According to the invoice, the spray hose and the hand shower were replaced. The Tenant advised that the issue with the water pressure has returned. I have a feeling it's a cartridge issue.

**DESCRIPTION OF WORK PERFORMED:**

FEB12: I removed the shower valve trim & handle but couldn't remove the valve cartridge to check it because it seemed to be seized up. I have contacted Paini and placed an order for replacement parts. MAR6: Paini sent me a new 697(Square) cartridge. I used the main water shut off valves to shut down the water to the apartment and removed the cartridge within the shower valve. As suspected on the first visit the cartridge was seized in place so during removal it cracked in half. I installed the new cartridge and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Discount Labour	\$99.00	\$198.00
1		Paini 697(Square) Cartridge & Shipping	\$125.00	\$125.00
			SUBTOTAL:	\$323.00
			GST (5%):	\$16.15
			TOTAL:	\$339.15

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2019-02-12  
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 CUSTOMER SIGNATURE DATE