



DATE 2019-03-22	TECHNICIAN Darren Mann	JOB/ORDER # 9266	REFERENCE TEXT Client reference
FIRST NAME Kelly	LAST NAME Shin		
BILLING ADDRESS COMPANY / BILLING NAME 1705 - 1438 RICHARDS ST VANCOUVER, V6Z 3B8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1705 - 1438 RICHARDS ST, BUZZER 1108 VANCOUVER, V6Z 3B8 BRITISH COLUMBIA, CANADA	
PHONE 604.763.2402		EMAIL kel_shin@hotmail.com	

REASON FOR TODAY'S CALL:
 We want to change our shower handle. Unfortunately, the screw that connected the shower handle to the valve (?) was rusted and broke off. We tried to remove the broken screw by drilling into it and using a screw extractor but was unsuccessful. We hope you can help us connect the new shower handle by whatever method necessary. (Removing the broken screw, replacing the valve, or whatever.) Please let us know what options we have? Attached photos of shower and newly purchased handle.

DESCRIPTION OF WORK PERFORMED:
 I replaced the mixing & pressure balance cartridges and reinstalled the original handle. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Mixing & Pressure Balance Cartridge - HC180	\$229.00	\$229.00
			SUBTOTAL:	\$229.00
			GST (5%):	\$11.45
			TOTAL:	\$240.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE