



DATE 2019-04-12	TECHNICIAN Darren Mann	JOB/ORDER # 9291	REFERENCE TEXT Client reference
FIRST NAME Easyrent	LAST NAME Admin		
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3103 - 1033 MARINASIDE CR, BUZ#1716 BRETT(TENANT): 778.960.2730 INFO@BRETTYARISH.CA VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279	EMAIL info@easyrent.ca		

REASON FOR TODAY'S CALL:

Shower not getting hot water. 2 plumbers have already made visits and say a new AE Bath & Shower thermostatic cartridge is required, unfortunately they were unable to reach the manufacturer(AE Bath & Shower) to order the new part.

DESCRIPTION OF WORK PERFORMED:

I reached out to AE Bath & Shower multiple times before finally getting a hold of their local rep. They informed us that the original plumbers were incorrect in identifying this cartridge as an AE product. I was able to properly identify the cartridge as being made by Aquabross. I sourced a new thermostatic cartridge and installed. I noticed during testing that the hot runs cold at the beginning in every fixture. I believe there may be a crossover of cold water into the hot lines happening somewhere in the unit or building. It would be a good idea to mention this to the building manager and ask if neighbours below/above and to the sides are experiencing this issue as it could be an issue with the building.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Discount Labour	\$99.00	\$198.00
1		Aquabross Thermostatic Cartridge ABCA01004 With Freight Charge	\$210.00	\$210.00
			SUBTOTAL:	\$408.00
			GST (5%):	\$20.40
			TOTAL:	\$428.40

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE