



DATE 2019-05-01	TECHNICIAN Darren Mann	JOB/ORDER # 9356	REFERENCE TEXT Client reference
FIRST NAME Rick	LAST NAME White		
BILLING ADDRESS COMPANY / BILLING NAME 10120 ST VINCENTS PLACE RICHMOND, V7E-5R8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 210 - 1088 RICHARDS ST, BUZ#5042 RENATO: 778.317.0132 RICHMOND, BRITISH COLUMBIA, CANADA	
PHONE 604.828.3847	EMAIL rickwhite14@hotmail.com		

REASON FOR TODAY'S CALL:  
 Guest Bathroom: Tub spout diverter not fully diverting water to shower. \*Ensuite shower temperature fluctuates.

DESCRIPTION OF WORK PERFORMED:  
 MAY1: -I installed a new tub spout diverter in the guest bathroom and tested. -While onsite the tenants mentioned that the tub spout in the master bathroom is also not functioning properly(diverter rod difficult to switch back to spout from shower), and the shower pressure in the same bathroom fluctuates. I will have to contact American Standard and order replacement parts for the shower issue. MAY24: -When I arrived onsite I was told the issue with the fluctuating pressure in the en-suite shower resolved itself days after my last visit and had not returned. The tenants believed the issue to be caused by the building's pressure. -I replaced the tub spout in the en-suite bathroom and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Standard Tub Spout Diverter	\$159.00	\$159.00
1		Replace Standard Tub Spout Diverter	\$159.00	\$159.00
SUBTOTAL:				\$318.00
GST (5%):				\$15.90
TOTAL:				\$333.90

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2019-05-01  
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 CUSTOMER SIGNATURE DATE