



DATE 2019-07-24	TECHNICIAN Darren Mann	JOB/ORDER # 9544	REFERENCE TEXT Client reference
FIRST NAME Cathy		LAST NAME Harrison	
BILLING ADDRESS COMPANY / BILLING NAME 807 - 1255 SEYMOUR ST VANCOUVER, V6B0H1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 807 - 1255 SEYMOUR ST JACK DUNPHY: 604.704.9203 GIRLFRIEND: 778 697 3257 VANCOUVER, V6B0H1 BRITISH COLUMBIA, CANADA	
PHONE 604.340.6655		EMAIL cathy.harrison@gmail.com	

REASON FOR TODAY'S CALL:
 Water detected on floor under the bathroom sink cabinet. Toilet not flushing properly.

DESCRIPTION OF WORK PERFORMED:
 JULY24: -The leak under the bathroom vanity was coming from the lavatory faucet. The faucet was leaking through the cartridge and out of the handle when in use. This water would accumulate on the counter and run off the left side to the floor. I did not have one of these cartridges(K40B) in my van so I'll have to order one. - When The toilet is flushed, the water was flowing very slowly out of the tank into the bowl. There was a circular spongy type object inside the toilet tank and the tenants mentioned little bits of the same type of material being flushed into the bowl. Whatever this spongy object was inside the toilet tank was breaking down, causing little pieces to plug up the holes in the bowl that water is meant to flush through. Because of this, the water was entering the bowl too slowly to create a proper flush. I was able to clear out the debris in the rim of the bowl using an old coat hanger and my finger. The toilet tank was also taking longer than normal to fill after each flush and the flapper was starting to warp. I replaced the fillvalve, flapper, and supply line. The toilet is now flushing normally. JULY26: I replaced the cartridge within the lavatory faucet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet FillValve, Flapper, Supply - Standard	\$169.00	\$169.00
1		Replace Lav Faucet Single Lever Cartridge - Standard	\$159.00	\$159.00
SUBTOTAL:			\$328.00	\$328.00
GST (5%):			\$16.40	\$16.40
TOTAL:			\$344.40	\$344.40

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-07-24

 CUSTOMER SIGNATURE

 DATE