



DATE 2019-08-14	TECHNICIAN Darren Mann	JOB/ORDER # 9581	REFERENCE TEXT Client reference
FIRST NAME Matthew		LAST NAME Chu	
BILLING ADDRESS MONTERRA GROUP, INC 311 - 68 SMITHE ST VANCOUVER, V6B0P4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 311 - 68 SMITHE ST KARTHIK(TENANT): 1.206.295.0418 VANCOUVER, V6B0P4 BRITISH COLUMBIA, CANADA	
PHONE 1.778.772.6896		EMAIL matthewec@yahoo.com	

REASON FOR TODAY'S CALL:
Sewer gas smell in master bathroom.

DESCRIPTION OF WORK PERFORMED:
 -I lifted the toilet and found that the original installer did not use a wax ring. Because there was no wax ring making a seal between the toilet and floor sewer gases were allowed to enter the unit. I cleaned the area under the toilet and reinstalled with a new wax ring. Tested and in good working order. -The lavatory sink drain stoppers in both bathrooms are hard to open/close because of the distance between the drain and the lift rod at the back of the faucet. There is a horizontal piece of metal that extends the lever rod to the lift rod and when the lift rod is lifted up or pushed down this horizontal extender simply bends up or down, taking away the majority of the lift rods functionality. The only way I see to rectify this issue would be to replace the drain assemblies with new push style drains.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Toilet Removal & Reinstallation	\$189.00	\$189.00
SUBTOTAL:				\$189.00
GST (5%):				\$9.45
TOTAL:				\$198.45

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-08-14

 CUSTOMER SIGNATURE

 DATE