



DATE 2018-06-01	TECHNICIAN Darren Mann	JOB/ORDER # 8508	REFERENCE TEXT Client reference
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1302 - 977 MAINLAND ST, BUZ#7110 ANDREW: 604.309.6654 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:

The garburator is not working, which has lead to the sink becoming clogged (note: it does still drain, albeit slowly). I do not put anything down this sink (food or otherwise). It appears it became plugged because it uses the same pipe as the dishwasher. Please note that the repairman you sent last time advised me that I needed to run the garburator daily with a bit of water, otherwise it would stop working. I followed his directions precisely however it still stopped working. The toilet is having the same issues that I previously advised you about. It recharges slowly. If you need more details, I can discuss via telephone or send more info in a follow-up email. I would to have this fixed. The shower drain appears to have become clogged (it still drains, albeit slowly). I am not sure why, I do not put anything down it, nor do I shave in the shower.

DESCRIPTION OF WORK PERFORMED:

-The garburator grinding chamber was deteriorating to the point that bits of metal were flaking off. I replaced the garburator with new and tested by filling and draining the sink multiple times while running the garburator. -The toilet fillvalve was malfunctioning, not properly refilling the tank after each flush. I installed a new fillvalve and supply line and tested. -I removed some hair from the top of the tub drain and tested by running the water for 5 minutes with no sign of backing up.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Supply & Install 1/2HP Waste King 1001 Garburator	\$279.00	\$279.00
1	2121352	B1-16DL 3/8X20 SPEEDI+ WC CONN	\$11.00	\$11.00
1	9520164	PRO45B ANTI-SYPH FILL VLV UQ	\$35.00	\$35.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: <u>PARTS</u> - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$325.00
<u>LABOUR</u> - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$16.25
	TOTAL:	\$341.25

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE