



DATE 2019-10-09	TECHNICIAN Darren Mann	JOB/ORDER # 9700	REFERENCE TEXT
FIRST NAME David		LAST NAME Yang	
BILLING ADDRESS RENT IT FURNISHED 110 - 1020 MAINLAND STREET VANCOUVER, V6B2T4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1001 - 33 SMITHE ST PICK UP KEYS FROM OFFICE VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 778.988.8470		EMAIL PMVan1@rentitfurnished.com	

REASON FOR TODAY'S CALL:
 The tenant reported a leaking toilet last night. A restoration company was sent in and said it was possible the toilet was clogged and overflowed.

DESCRIPTION OF WORK PERFORMED:
 When I arrived onsite the first thing I noticed was that the toilet was running (the fill valve was not shutting off when the tank was full and the flapper was starting to warp). The tenant showed up while I was onsite and told me the toilet was clogged the night before. On its own a clogged toilet wouldn't have caused flooding, but because the toilet fill valve was malfunctioning it continued to fill the tank which in turn continued to fill the bowl, and because the water could not pass through the blockage in the bowl it overflowed. Before I could replace the parts within the tank I first had to repair the shut off valve connected to the toilet because it was not fully shutting the water off when in the off position. I repaired this shut off valve by replacing the washer, stem, packing, packing nut, and handle. I then replaced the toilet fill valve, flapper, and supply line. I tested the toilet by flushing large rolled up balls of toilet paper and it did not clog up once. Whatever initially clogged the toilet would have been plunged through and flushed away.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet Fill Valve, Flapper, Supply - Standard	\$169.00	\$169.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00
			SUBTOTAL:	\$194.00
			GST (5%):	\$9.70
			TOTAL:	\$203.70

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE