



DATE 2019-10-18	TECHNICIAN Darren Mann	JOB/ORDER # 9707	REFERENCE TEXT Client reference
FIRST NAME Andree		LAST NAME Walsh	
BILLING ADDRESS COMPANY / BILLING NAME 412 - 997 WEST 22ND AVE VANCOUVER, V5Z2A2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 412 - 997 WEST 22ND AVE, BUZZER 734 VANCOUVER, V5Z2A2 BRITISH COLUMBIA, CANADA	
PHONE 604.322.5529 H		EMAIL andreewalsh@shaw.ca	

REASON FOR TODAY'S CALL:  
 Kitchen faucet installation Re-caulking behind bathroom faucet (not sure why so much water accumulates there)

DESCRIPTION OF WORK PERFORMED:  
 OCT18: The shut off valves under the kitchen sink were not fully shutting the water off. Instead of simply installing retro stops after the failing valves I would prefer to repair these valves to avoid the possibility of rubber from within the failing valves clogging up the new faucet. Unfortunately we could not locate the units main water shut off valves. Andree will contact the building manager and rebook once the main water shut off valves have been located. NOV1: Andree let me know that since the main water shut off valve in the building also shuts off a commercial space below the building, that water shut downs would have to be scheduled after business hours. Milani was onsite working on another issue in the building and was able to facilitate the work.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
0.5		Labour	\$109.00	\$54.50
SUBTOTAL:				\$54.50
GST (5%):				\$2.73
TOTAL:				\$57.23

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2019-10-18  
 CUSTOMER SIGNATURE DATE