



DATE 2019-09-16	TECHNICIAN Darren Mann	JOB/ORDER # 9648	REFERENCE TEXT Client reference
FIRST NAME Jonathan		LAST NAME Low	
BILLING ADDRESS BIRDS NEST PROPERTIES 675 MARKET HILL VANCOUVER, V5Z 4B5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1649 ONTARIO ST SOPHIA: 1.647.862.6591 SOPHIA.XF.LI@GMAIL.COM VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.260.9955		EMAIL repairs@birdsnestproperties.ca	

REASON FOR TODAY'S CALL:

The ceiling shower head is much slower to warm up than the regular, detachable shower head. I've attached photos.

DESCRIPTION OF WORK PERFORMED:

SEP16: The issue the tenant is experiencing is that the shower diverter is failing so there is always a trickle of water coming out of the rain shower when the handheld is being used. I will have to order a new diverter cartridge from Dornbracht. OCT22: The tenant was not home for our scheduled appointment. NOV14: I installed the new shower diverter cartridge and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Discount Labour	\$99.00	\$198.00
1		Grohe Diverter 47689000	\$90.00	\$90.00

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$288.00
GST (5%):	\$14.40
TOTAL:	\$302.40

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 CUSTOMER SIGNATURE DATE