



DATE 2019-11-19	TECHNICIAN Darren Mann	JOB/ORDER # 9785	REFERENCE TEXT Client reference
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 204 - 2590 GRANVILLE ST VANCOUVER, V6H 3H1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1001 - 583 BEACH CR EUGENE: 778.955.8130 NO BUZ VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:
Bad odour in bathroom sink cabinet.

DESCRIPTION OF WORK PERFORMED:
The odor the tenant reported wasn't there upon my arrival. The tenant mentioned that the odor seems to come and go in varying degrees of potency. Usually once a week it is really bad. The way it is described, it sounds like sewer gas. Unfortunately through filling and draining the sink I found no openings in the drain beyond the ptrap. I believe it is highly possible the smell is coming from within the wall. To test this I've asked the tenant to seal around the 3 openings on the back of the cabinet where the drain, and hot & cold water lines come through. Sealing around these openings will ensure that no air/gases can enter the cabinet via the wall. If after a few weeks the tenant doesn't notice the smell it is very likely that there is an opening in the drain within the wall that should be inspected by the buildings plumber.

TECHNICIAN RECOMMENDATIONS:
I followed up with the tenant a few weeks after the visit and the smell seems to have disappeared for now. Hopefully it stays that way but if it returns we may have to open up the wall behind the cabinet to try and track down the source of the smell.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00
SUBTOTAL:				\$99.00
GST (5%):				\$4.95
TOTAL:				\$103.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 CUSTOMER SIGNATURE

 DATE