



YALETOWN PLUMBING SERVICES LTD
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HST #837181627

DATE 2013-06-07	TECHNICIAN Darren Mann Kristian Evans	JOB/ORDER # 1741	REFERENCE TEXT Client reference
FIRST NAME Sophia	LAST NAME Chea		
BILLING ADDRESS ROYAL LEPAGE CITY CENTER #204 - 345 ROBSON ST VANCOUVER, V6B6B3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #1600 - 5838 BERTON AVE KEYS AVAILABLE AT OFFICE VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.362.2432	EMAIL sophia@sophiachea.com		

REASON FOR TODAY'S CALL:

-kitchen sink clogged. leaking. -bad smell in kitchen.

DESCRIPTION OF WORK PERFORMED:

JUNE7- used K400 drain cleaning machine to clear kitchen sink blockage -cleared hair from tub drain(ensuite closest to kitchen) -noticed air admittance valve was installed incorrectly. we will have to return to raise the air admittance valve under the kitchen sink to the proper height. JUNE14- removed old air admittance valve(originally installed too low), installed new one at proper height. -installed clean-out on the drainage under kitchen sink for easier access in the case of future blockages on the kitchen sink drainage. -replaced garburator mounting bracket assembly(old one was cracked)

TECHNICIAN RECOMMENDATIONS:

-the air admittance valve under the kitchen sink was installed below the bottom of the kitchen sink which is too low(it must be installed above the flood level rim of the fixture or as close to the underside of the countertop as possible). this means that every time there was a back up in the kitchen sink water would seep out of the valve to the underside of the cabinet. when we removed the old air admittance valve we found that it had food particles lodged inside the diaphragm which would keep it open and allow sewer gases to constantly leak out.(this would explain the smell that was reported.) -the blockage in the kitchen seemed to be quite far down. It seems as though there is a long stretch of horizontal drainage extending from the kitchen sink to the main drain stack. I strongly suggest running lots of water down the sink after putting any food waste through the garburator to ensure all the waste is washed away and does not collect in the horizontal stretch of drainage.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
6		Labour	\$99.00	\$594.00
1		All Materials Used	\$85.00	\$85.00

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$679.00
GST (5%):	\$33.95
TOTAL:	\$712.95

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 CUSTOMER SIGNATURE DATE