



DATE 2013-09-04	TECHNICIAN Darren Mann	JOB/ORDER # 2113	REFERENCE TEXT Client reference
FIRST NAME Jennifer		LAST NAME Kendall	
BILLING ADDRESS COMPANY / BILLING NAME #507 - 928 RICHARDS ST BUZ#810 VANCOUVER, V6B6P6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #507 - 928 RICHARDS ST BUZ#810 VANCOUVER, V6B6P6 BRITISH COLUMBIA, CANADA	
PHONE 604.683.1653		EMAIL jenniferk100@hotmail.com	

REASON FOR TODAY'S CALL:
 -replace Moen Posi-temp trim and handle

DESCRIPTION OF WORK PERFORMED:
 -ordered and replaced Moen Positemp trim and handle.

TECHNICIAN RECOMMENDATIONS:
 -we recently cleared hair from tub drain and this drain was slow to drain again. I ran our PowerSpin drain snake down the overflow and pulled a small amount of hair and a little metal spring which cleared the drain instantly. The PowerSpin was grabbing onto something larger at times that could not be pulled out. I tried this for 40 minutes and each time the snake grabbed on it would not pull out. It was mentioned that the homeowner attempted to use a drain snake they had purchased from Canadian tire that had a piece break off the tip. This tip will not come out using a drain snake. I suggest using a tub drain hair screen to prevent hair from collecting on the piece stuck in the ptrap. to remove this piece all together i suggest accessing the ptrap from the ceiling of the unit below and removing this piece that way.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Valve Trim - PosiTemp	\$129.00	\$129.00
SUBTOTAL:				\$129.00
GST (5%):				\$6.45
TOTAL:				\$135.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2013-09-04

CUSTOMER SIGNATURE

DATE