



**YALETOWN PLUMBING SERVICES LTD**  
 1503-1255 Seymour St. Vancouver, BC V6B 0H1  
 Phone: 604.727.4484 [yaletownplumbing.com](http://yaletownplumbing.com)  
 @SimplyPlumbing YaletownPlumbing

**INVOICE**  
 4631

HST #837181627

|   |                           |  |                                    |
|---|---------------------------|--|------------------------------------|
| DATE<br>2013-09-05  | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>2128  | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Frank   |                           | LAST NAME<br>Ott   |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>405 - 590 NICOLA STREET BUZ#1008<br>VANCOUVER, V6G 3J8<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>405 - 590 NICOLA STREET<br>BUZZER: 1008<br>VANCOUVER, V6G 3J8<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604.612.8630   |                           | EMAIL<br>fott@shaw.ca  |                                    |

**REASON FOR TODAY'S CALL:**

The caulking at the base of the shower stall right below the faucet is becoming soft after using once or twice. I've removed the caulking several times, let it dry for a couple of days before recaulking and then let the caulking cure for a couple of days. The problem reoccurs after using the shower stall once so it appears that there is a leak behind the shower wall. Not sure if the shower faucet cartridge is the source of the leak.

**DESCRIPTION OF WORK PERFORMED:**

-removed shower trim and handle, the insulation and drywall under and above the shower valve was completely dry and showed no signs of water damage. -I moved the shower arm excussion and noticed a very small drip of water forming under the shower arm. I removed the shower arm, added Teflon and re-installed.

| QTY.      | CODE | DESCRIPTION | UNIT PRICE | PRICE    |
|-----------|------|-------------|------------|----------|
| 1         |      | Labour      | \$99.00    | \$99.00  |
| SUBTOTAL: |      |             |            | \$99.00  |
| GST (5%): |      |             |            | \$4.95   |
| TOTAL:    |      |             |            | \$103.95 |

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

*F. Ott*

2013-09-05

CUSTOMER SIGNATURE

DATE