



DATE 2013-12-06	TECHNICIAN Christopher Ryz	JOB/ORDER # 2613	REFERENCE TEXT Client reference
FIRST NAME Corrie	LAST NAME Ho		
BILLING ADDRESS SUNSTAR REALTY 6 - 3003 KINGSWAY VANCOUVER, V5R5J6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1202 - 980 COOPERAGE WAY BUZ#3067 AIDEN(TENANT): 604.729.2877 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.436.1335 ext103		EMAIL corrie@sunstarrealty.ca	

REASON FOR TODAY'S CALL:

"The issue of the flush suction power has intermittently been coming up, sometimes causing us to have to use a plunger, which is reasonable from time to time; but in our case, the flush issues were not occurring as a result of what was being flushed down, but simply because of a seemingly mechanical issue with the toilet itself. This has caused the toilet to overflow on several occasions and create a very uncomfortable situation where we had to do a cleanup of unsanitary water, etc. Again, the problem has happened randomly and seems to fix itself somewhat after a day or two, but at no time has the toilet been flushing nearly as powerfully as you would expect from an average toilet (for example in comparison to the toilet in the master ensuite)."

DESCRIPTION OF WORK PERFORMED:

Used toilet auger , had no problems putting toilet thru toilet .. Did 4 paper tests then the toilet acted up, paper would not go down... Pulled toilet to see if there might be something under toilet or blocking toilet flange but found nothing There might be something inside the toilet that is not visible? Also poured water and used toilet auger inside of the flange . Installed toilet and still acted up.

TECHNICIAN RECOMMENDATIONS:

we could not find anything in the toilet. if there is something stuck in the toilet it is in a spot that cannot be reached. if this toilet continues to be an issue i recommend replacement.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00
SUBTOTAL:				\$99.00
GST (5%):				\$4.95
TOTAL:				\$103.95

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 CUSTOMER SIGNATURE

 DATE