

DATE 2014-01-24	TECHNICIAN Darren Mann Christopher Ryz	JOB/ORDER # 2869	REFERENCE TEXT Client reference
FIRST NAME Roderick	LAST NAME Mackin		
BILLING ADDRESS COMPANY / BILLING NAME #1509 - 888 PACIFIC BUZ#0159 VANCOUVER, BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #1509 - 888 PACIFIC BUZ#0159 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.313.0413	EMAIL roderickmackin@gmail.com		

REASON FOR TODAY'S CALL:

-tub faucet constantly running

DESCRIPTION OF WORK PERFORMED:

JAN24---Took pics to be sent to Taymor. Cannot turn off integral valves as they are barred behind the tile. We will order a replacement cartridge and schedule a water shut off.
 JAN29---Issue worsened, chipped away enough tile to access the Hot integral shut off valve and turned the valve to the OFF position. JAN31---Chipped away enough tile to access the cold water integral shut off valve, turned the valve to the OFF position, removed the old mixing cartridge and found that the replacement sent out by Taymor was not of the same type. Called Taymor and they informed that the replacement needed was actually discontinued. Taymor gave Roderick the option to have any valve and trim sent out free of charge. FEB6---Picked up new valve and trim, removed old valve. Removed and replaced shower valve with replacement supplied free of charge by Taymor. Tested by temporarily installing tub spout and running water through both tub and shower.
 Feb27---removed hair from tub and lavatory drains. installed new tub/shower trim.

QTY.	CODE	DESCRIPTION
5.5		Discount Labour

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Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTE WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BRASS CORROSION, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGE RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2014-01-24

CUSTOMER SIGNATURE

DATE