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|--|---------------------------|---|------------------------------------|
| DATE<br>2014-04-16   | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>3227   | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Jay  |                           | LAST NAME<br>Lamont   |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>1065 WEST 8TH AVE<br>VANCOUVER,<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>#6 - 1065 WEST 8TH AVE<br>ADAM(TENANT): 778.995.7316<br>604.875.4111EXT66075<br>VANCOUVER,<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>778.227.7837  |                           | EMAIL<br>jlamont@hotmail.com  |                                    |

REASON FOR TODAY'S CALL:  
 -running toilet

DESCRIPTION OF WORK PERFORMED:  
 I removed the toilet tank to gain access to the components within the tank. I noticed the tilt valve actuator had snapped and the seat disc was completely detached, also the fillvalve was looking worn. I replaced the tilt valve actuator, seat disc, fill-valve, and supply line. Installed a new tank to bowl gasket and reattached the tank with new tank bolts.

TECHNICIAN RECOMMENDATIONS:  
 I noticed hairline cracks on the bottom of the tank. These cracks are not visible within the tank so the cracks don't go all the way through but I would say that water could eventually start to seep out of the tank. if the toilet poses problems in the future i would suggest replacing it rather than spending more to fix it. if the toilet is to be replaced these measurements will be needed to ensure the toilet purchased will fit in the space: (11-1/2" from centre of bolt caps to the back wall) - (29-1/4" to underside of "porkchop" countertop that hangs above the toilet tank.

| QTY. | CODE | DESCRIPTION   | UNIT PRICE | PRICE    |
|------|------|---|------------|----------|
| 1    |      | Replace Fill-Valve, Tilt Valve Actuator, Seat Disc, Tank Gasket, Tank Bolts | \$199.00   | \$199.00 |
|      |      |   | SUBTOTAL:  | \$199.00 |
|      |      |   | GST (5%):  | \$9.95   |
|      |      |   | TOTAL:     | \$208.95 |

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 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2014-04-16  
 CUSTOMER SIGNATURE DATE