



DATE 2014-09-18	TECHNICIAN Darren Mann	JOB/ORDER # 3824	REFERENCE TEXT Client reference
FIRST NAME Corrie		LAST NAME Ho	
BILLING ADDRESS SUNSTAR REALTY 6 - 3003 KINGSWAY VANCOUVER, V5R5J6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 312 WEST 11TH AVE MICHELLE & AMP; CLAUS(TENANTS): 604.874.8760 H 778.320.0646 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.436.1335 ext103		EMAIL corrie@sunstarrealty.ca	

REASON FOR TODAY'S CALL:

-water leaking to floor below when son is bathed. *the tub faucet was repaired a couple years ago and the contractor mentioned that the faucet was hard to lock into place and silicone was used to help secure it.

DESCRIPTION OF WORK PERFORMED:

Sep18---i tested the tub faucet and drainage by filling the tub to the overflow, letting the water run through the overflow, and then draining the tub. i saw no signs of leaking during testing. i suspected that water was finding its way through the space between the tub lip and the tiled ledge. to test this i splashed water onto the tile and instantly noticed water running to the underside of the tub. this tile area is not meant to hold large amounts of water but it should be able to handle minor splashing. i will have to return to re-silicone around the tub as the area will have to be completely dry. The braided supply lines for the tub faucet are kinked, I will have to order replacements. Oct15---Replaced braided supply lines for tub faucet and removed and re-siliconed around tub lip.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
3		Labour	\$99.00	\$297.00
2		Braided Supply Lines - 1/2" x 1/2"	\$9.00	\$18.00

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$315.00
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$15.75
	TOTAL:	\$330.75

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE