



DATE 2014-11-24	TECHNICIAN Darren Mann	JOB/ORDER # 4132	REFERENCE TEXT Client reference
FIRST NAME Jinlin		LAST NAME Chen	
BILLING ADDRESS COMPANY / BILLING NAME 808-535 SMITHE STREET VANCOUVER, V6B0H2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 808-535 SMITHE STREET BUZZER: 1067 VANCOUVER, V6B0H2 BRITISH COLUMBIA, CANADA	
PHONE 7789875587		EMAIL holly_hun1987@hotmail.com	

REASON FOR TODAY'S CALL:

"There was a water leakage happened in my unit awhile ago, which caused damage to the unit downstairs. Unfortunately, the restoration company that my strata hired never came to my unit to inspect where the water came from. When we found the water leakage, my neighbour came into my unit and saw there was a small amount of water inside my dishwasher so they claimed the water source was my dishwasher. However, since I just moved in I never used the dishwasher, and didn't notice clogged drain in my kitchen. Therefore, I would like to have someone come to my apartment to do the inspection to see if it is possible to find where the water comes from. I have attached the photos of my dishwasher, my sink, and the pipes underneath the sink."

DESCRIPTION OF WORK PERFORMED:

The kick plate at the bottom of the dishwasher was removed when I arrived allowing full view of the underside of the dishwasher. The dishwasher braided stainless water supply hose looks to be in good condition with no visible signs of corrosion or moisture. There were no visible signs of water damage to the flooring under the dishwasher, the base of the cabinet walls on either side of the dishwasher were dry but swollen and appeared to have absorbed moisture at some point. I ran the dishwasher through 4 fill and drain cycles and found no signs of leaking under the dishwasher or in the cabinet under the kitchen sink. I did notice that the dishwasher drain hose does not extend to the underside of the countertop and down into the garburator drain, rather it just connects straight up and into the garburator drain. I filled the kitchen sink twice and drained while running the garburator with no signs of moisture coming from the drainage, dishwasher drain hose, or inside the dishwasher.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00
			SUBTOTAL:	\$99.00
			GST (5%):	\$4.95
			TOTAL:	\$103.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2014-11-24

CUSTOMER SIGNATURE

DATE