



DATE 2015-03-04	TECHNICIAN Darren Mann	JOB/ORDER # 4505	REFERENCE TEXT Client reference
FIRST NAME Cantu	LAST NAME Billing		
BILLING ADDRESS CANTU BATHROOM & AMP; HARDWARE LTD. 8351 ONTARIO ST VANCOUVER, V5X43E8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2703 - 969 RICHARDS ST BUZ#2753 BRIAN: 604.716.1497 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.688.1252	EMAIL jeff@cantubathrooms.com		

REASON FOR TODAY'S CALL:
 -install customer supplied replacement kitchen faucet cartridge.

DESCRIPTION OF WORK PERFORMED:
 ---March 4: The tool sent with the replacement cartridge was for a different faucet and would not work. I picked up a large socket set from our storage and replaced the cartridge and tested. All seemed to be ok. ---March 5: I received a call from the owner informing me that the issue had returned. I made another visit and upon further testing noticed that when the faucet was running in the fully hot position air would be pushed out of the seal between the square faucet base and the circular chrome piece that fits around the stem. The hot water coming out of the faucet is scalding hot, I believe what is happening is that the air within the body of the faucet is heating up, expanding, and seeping out.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1.5		Labour	\$99.00	\$148.50
SUBTOTAL:				\$148.50
GST (5%):				\$7.43
TOTAL:				\$155.93

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE