



YALETOWN PLUMBING SERVICES LTD
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INVOICE
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HST #837181627

DATE 2015-03-30	TECHNICIAN Darren Mann	JOB/ORDER # 4595	REFERENCE TEXT Client reference
FIRST NAME Hiroko	LAST NAME Hasegawa		
BILLING ADDRESS COMPANY / BILLING NAME 301, 1128 QUEBEC ST VANCOUVER, V6A 4E1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #301 - 1128 QUEBEC ST, BUZZER 6643 VANCOUVER, V6A 4E1 BRITISH COLUMBIA, CANADA	
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REASON FOR TODAY'S CALL:

My kitchen doesn't seem to have hot water or very little of it. A property inspector said that there is no hot water and pipes are not connected correctly. I have very little hot water at the kitchen faucet and my dishwasher is not drying at all (according to the manual, not enough hot water could cause this...) This has been going on for the last few weeks. The plumber who installed the faucet for me had a challenging time with it. It is Moen touchless faucet and the dishwasher is Samsung. Thanks! **RESPONSE:** the plumber who installed everything may have run into some issues and connected supply lines improperly. if i can simply reconnect supply lines in the right place then you'd just be paying the minimum \$99 service call. i'll know of sure what is needed once on site though:)

DESCRIPTION OF WORK PERFORMED:

KITCHEN FAUCET--- The hot water supply valve to the kitchen faucet was not fully shutting the water off. I disassembled and found that the rubber washer had broken apart and bits were clogging up the hot supply lines. I repaired the shut off valve by replacing the washer, stem, packing, packing nut, and handle. I then flushed water through the first supply line and found the control box was clear of debris, I then flushed cold water water back through the hot supply directly connected to the faucet and found it to be slightly blocked. I believe debris from the shut off valve washer is stuck in the supply line but I cannot remove the supply line because it is integrally connected to the faucet. **DISHWAASHER---** the dishwasher is connected to hot water but it takes a while for the water to get hot. I suggest running the hot water in the faucet until it is hot and then turning the dishwasher on.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$129.00	\$129.00
SUBTOTAL:				\$129.00
GST (5%):				\$6.45
TOTAL:				\$135.45

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2015-03-30

CUSTOMER SIGNATURE

DATE