



DATE 2015-05-08	TECHNICIAN Darren Mann	JOB/ORDER # 4763	REFERENCE TEXT Client reference
FIRST NAME Andrew		LAST NAME Fritz	
BILLING ADDRESS COMPANY / BILLING NAME 904 - 939 HOMER STREET VANCOUVER, V6B 2W6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 904 - 939 HOMER STREET, BUZZER 0213 VANCOUVER, V6B 2W6 BRITISH COLUMBIA, CANADA	
PHONE 604.803.3482		EMAIL me@andrewfritz.ca	

**REASON FOR TODAY'S CALL:**

1) Water is accumulating at the base of our toilet at a slow, but noticeable rate. The toilet is original to the building so it's been installed for around 17 years. We suspect it is a faulty seal, but would like to have someone have a look and give us a suggestion on the cost to repair and the time required. 2) The same bathroom's sink has a leak in the hot water handle. The faucet continuously drips if we do not shut the hot water valve off after use.

**DESCRIPTION OF WORK PERFORMED:**

-I lifted the toilet, replaced the wax seal, and re-set with new supply line. Tested by flushing multiple times before applying silicone. -I could not install the customer supplied lavatory cartridge because a special tool(#14272) is required. This tool will have to be ordered from Moen.

**TECHNICIAN RECOMMENDATIONS:**

Moen has a lifetime warranty on a lot of their products, it is possible that they will also send a replacement cartridge free of charge.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet Wax Seal - Standard	\$179.00	\$179.00
			<b>SUBTOTAL:</b>	\$179.00
			<b>GST (5%):</b>	\$8.95
			<b>TOTAL:</b>	\$187.95

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

CUSTOMER SIGNATURE

2015-05-08

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