



DATE 2015-06-04	TECHNICIAN Darren Mann	JOB/ORDER # 4883	REFERENCE TEXT Client reference
FIRST NAME Florence		LAST NAME Chan	
BILLING ADDRESS VANCOUVER RENT IT / COLDWELL BANKER PRESTIGE REALTY 310 - 638 BROUGHTON ST VANCOUVER, V6G3K3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1605 - 1009 HARWOOD ST BUZ#1605 MO(TENANT): 778.991.5424 *MO IS AT WORK, BUZ AND ENTER UNIT VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.836.7368		EMAIL Flo@vancouverrentit.com	

REASON FOR TODAY'S CALL:
 -shower control knob is not working and leaking.

DESCRIPTION OF WORK PERFORMED:
 -I made a visit in the morning, and found that the shower valve cartridge was broken internally, the stem would spin but it did not open or close the valve. I removed the cartridge and brought it with me to find a local wholesaler who carries this model. I purchased a replacement and returned in the afternoon to install. Tested and in good working order.

TECHNICIAN RECOMMENDATIONS:
 During removal of the trim I noticed the left screw securing the cover plate was broken. The cover plate was being held in place with the right screw and silicone.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Grohe 47678000	\$229.00	\$229.00
			SUBTOTAL:	\$229.00
			GST (5%):	\$11.45
			TOTAL:	\$240.45

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE