



DATE 2015-08-21	TECHNICIAN Darren Mann	JOB/ORDER # 5184	REFERENCE TEXT Client reference
FIRST NAME Joerg		LAST NAME Goetsch	
BILLING ADDRESS COMPANY / BILLING NAME 837 HASTINGS STREET WEST VANCOUVER, V6C3N7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1505 - 837 HASTINGS STREET WEST BUZZER: 1505 VANCOUVER, V6C3N7 BRITISH COLUMBIA, CANADA	
PHONE 6046912013		EMAIL jgoetsch@dmi.ca	

REASON FOR TODAY'S CALL:

A few weeks ago we had a water leak in our condo building. A subsequent inspection of the water pipes proved to not be the source of the leak. Our Strata Insurance speculates that the most logical explanation from moisture mapping is that our toilet had malfunctioned and may have been blocked. The water continued to fill the toilet (clean water) and over flowed causing the damage in several units. Eventually the block may have cleared and then began to drain away. They are requesting to have the toilet inspected and/or replaced to avoid a second occurrence. I would like yaletown plumbing to inspect our toilet and share your findings.

*call(778.228.6800)when en route:

DESCRIPTION OF WORK PERFORMED:

I inspected the toilet by flushing large rolled up balls of toilet paper multiple times. The toilet flushed well without clogging and the fill-valve fills the tank and shuts off once full. Joerg mentioned that the flapper was recently replaced but the fillvalve had not. Even though the fillvalve was functioning normally Joerg decided to be proactive and replace it. I installed a new fillvalve and supply line and tested by once again flushing large rolled up balls of toilet paper.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Fill-Valve -Kohler 1068030	\$179.00	\$179.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

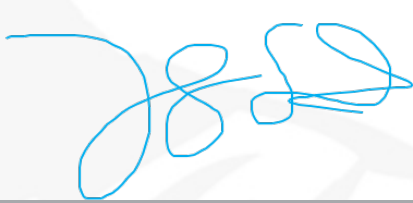
WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:		\$179.00
GST (5%):		\$8.95
TOTAL:		\$187.95



 CUSTOMER SIGNATURE

2015-08-21

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