



DATE 2015-09-04	TECHNICIAN Darren Mann	JOB/ORDER # 5241	REFERENCE TEXT Client reference
FIRST NAME Megan	LAST NAME Leitch		
BILLING ADDRESS COMPANY / BILLING NAME 802 - 989 RICHARDS ST. VANCOUVER BC, V6B 6R6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #802 - 989 RICHARDS ST NANCY(TENANT): 778.990.8139 VANCOUVER BC, V6B 6R6 BRITISH COLUMBIA, CANADA	
PHONE 604.720.9509	EMAIL meganleitch68@hotmail.com		

REASON FOR TODAY'S CALL:
Tub/shower faucet will not turn off.

DESCRIPTION OF WORK PERFORMED:
The temp ii cartridge was broken internally and the spindle was not actuating the gears inside to turn the flow of water off. When i removed the trim to access the handle i noticed a few pieces were missing; the hot water limiter, the brass stopper, and the white plastic insert inside the valve cover that secures the o-ring in place(pictures sent in separate email). The brass stopper is important as it ensures the handle cannot be overturned breaking the cartridge, while the white plastic inserts job is to secure the o-ring that seals around the stem of the cartridge. I ended up replacing the trim and valve cover at the same time as the cartridge. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Temp II	\$199.00	\$199.00
1		Grohe Valve Cover 47343550(conversion piece)	\$110.00	\$110.00
1		Grohe Valve Trim Bauloop	\$95.00	\$95.00
1		Labour *for purchase & installation of new trim	\$99.00	\$99.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$503.00
GST (5%):	\$25.15
TOTAL:	\$528.15

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 CUSTOMER SIGNATURE DATE