



DATE 2015-10-30	TECHNICIAN Darren Mann	JOB/ORDER # 5462	REFERENCE TEXT 15-1434
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1606 - 888 HOMER ST TAREYN: 778.879.6620 GARRETT: 604.379.7881 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

REASON FOR TODAY'S CALL:

-tub/shower diverter broken. -low water pressure: many times while taking a shower the pressure is so low that it actually pulls the tub/shower diverter back in, thus stopping the flow of water from the shower head. As a result, we often have to hold the diverter out manually to have a shower. *keys with concierge

DESCRIPTION OF WORK PERFORMED:

Oct30: I removed the trim and handle to re-install the diverter lever and take pics of the valve to send to Grohe in the case that parts are needed. when i re-assembled everything the water pressure was normal and the diverter was functioning as it should. i received a call a few days later from the tenants saying that the issue persists, i contacted the Grohe rep and he suggested replacing the cartridge. I ordered one and let the tenant know that it was on the way. I received another call a few days later from the tenants saying that the buildings plumber had resolved the issue.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1.5		Discount Labour	\$89.00	\$133.50
			SUBTOTAL:	\$133.50
			GST (5%):	\$6.68
			TOTAL:	\$140.18

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

<hr/> CUSTOMER SIGNATURE	2015-10-30 <hr/> DATE
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