



DATE 2015-12-10	TECHNICIAN Darren Mann	JOB/ORDER # 5618	REFERENCE TEXT Client reference
FIRST NAME Rachel		LAST NAME Sim	
BILLING ADDRESS COMPANY / BILLING NAME 2411 HEATHER STREET VANCOUVER, V5Z 0B7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #607 - 2411 HEATHER STREET CALL FOR ENTRY: 604-817-0900 VANCOUVER, V5Z 0B7 BRITISH COLUMBIA, CANADA	
PHONE 6048170900		EMAIL rachel.y.sim@gmail.com	

REASON FOR TODAY'S CALL:

If you turn on the tap, water sprays out from the bottom of the base (where it connects to the counter). When we tried taping up the base, water began leaking from the pipes below the counter. We're not positive where it's leaking from the pipes, but we think it's near the top.

DESCRIPTION OF WORK PERFORMED:

-The kitchen faucet spray hose has a tear in it and will have to be replaced I recommended to Rachel that she call Kohler(1.800.456.4537) as they will mail one out for free. -While on site Rachel mentioned that their toilet was running, I found that the FlushValve gasket was bubbling allowing water to trickle from the tank to the bowl. I replaced the FlushValve gasket and tested.

TECHNICIAN RECOMMENDATIONS:

There is hot water coming out of the cold lines in the unit, including the toilet. This should be mentioned to the building manager.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Flush-valve Gasket	\$119.00	\$119.00
			SUBTOTAL:	\$119.00
			GST (5%):	\$5.95
			TOTAL:	\$124.95

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Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2015-12-10

CUSTOMER SIGNATURE

DATE