



DATE 2016-02-19	TECHNICIAN Darren Mann	JOB/ORDER # 5868	REFERENCE TEXT Client reference
FIRST NAME Monty		LAST NAME Jang	
BILLING ADDRESS COMPANY / BILLING NAME 2103 - 1201 MARINASIDE CRESCENT VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2103 - 1201 MARINASIDE CRESCENT, BUZZER 202 VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA	
PHONE 604.725.1881		EMAIL montyjang@shaw.ca	

REASON FOR TODAY'S CALL:
Toilet leaks from behind.

DESCRIPTION OF WORK PERFORMED:

---Feb19:The leaking appears to be coming from under the toilet, I believe the wax seal is worn. We have set another appointment to lift the toilet and re-set with a new wax ring. -While onsite Monty mentioned that the lavatory sink in the same bathroom was not draining well and the mechanical stopper was not functioning. I cleared hair from the top of the drain and re-connected the mechanical stopper. Tested by filling and draining the sink. ---Feb24: I lifted the toilet and found the porcelain to be defective. I contacted Jeff from Cantu and he agreed to exchange it under warranty. I returned the defective toilet, delivered and installed the new toilet, and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
4.5		Labour	\$99.00	\$445.50
1		Max Wax Toilet Seal	\$10.00	\$10.00
1		16" WC Supply	\$10.00	\$10.00
			SUBTOTAL:	\$465.50
			GST (5%):	\$23.28
			TOTAL:	\$488.78

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 CUSTOMER SIGNATURE / DATE 2016-02-19