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|---|---------------------------|---|------------------------------------|
| DATE 2016-03-01 | TECHNICIAN Darren Mann | JOB/ORDER # 5847 | REFERENCE TEXT Client reference |
| FIRST NAME Betty | | LAST NAME Marshal | |
| BILLING ADDRESS COMPANY / BILLING NAME 438 BEACH CRESCENT VANCOUVER, BRITISH COLUMBIA, CANADA | | SERVICE ADDRESS 407 - 811 HELMCKEN ST BUZ#119 ALANNA: 236.999.6359 MEGAN: 778.837.4996 VANCOUVER, BRITISH COLUMBIA, CANADA | |
| PHONE 778.938.4897 | | EMAIL marfam@shaw.ca | |

REASON FOR TODAY'S CALL:

Tenants are having problems with both toilets. While you are there could you please check all the sinks, garburator, bathtub drains, and dishwasher *call for entry

DESCRIPTION OF WORK PERFORMED:

---March 1st: I ran the 6' toilet auger through both toilets and removed wet wipes. I informed the tenants of the wipes and moving forward they said they will not be flushing them. The toilets are flushing better but not great. I recommend replacing both toilets. -I ran the sinks and tubs and they are draining fine. The garburator is working fine. -I re-attached a piece within the dishwasher that had come apart. ---March 14th: I delivered & installed 2 new toilets, and disposed of the old ones.

TECHNICIAN RECOMMENDATIONS:

while onsite the tenants mentioned the lavatory faucet handles felt loose and were hard to shut off or get the right temperature. I tried to tighten the handles but the issue is internal to the faucets and cannot be fixed. I suggest replacing the faucets.

| QTY. | CODE | DESCRIPTION | UNIT PRICE | PRICE |
|------|------|---|------------|----------|
| 1 | | Clear toilet blockage using 6' toilet auger | \$139.00 | \$139.00 |
| 2 | | Kohler 2 Piece Round Front Toilet | \$280.00 | \$560.00 |
| 1 | | Deliver & Install 2 New Toilets, Dispose of Old | \$349.00 | \$349.00 |

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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|-----------|------------|
| SUBTOTAL: | \$1,048.00 |
| GST (5%): | \$52.40 |
| TOTAL: | \$1,100.40 |

2016-03-01

CUSTOMER SIGNATURE

DATE