



DATE 2016-03-24	TECHNICIAN Darren Mann	JOB/ORDER # 5969	REFERENCE TEXT Client reference
FIRST NAME Emily		LAST NAME Burton	
BILLING ADDRESS COMPANY / BILLING NAME 989 NELSON STREET VANCOUVER , V6Z2S1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1206 - 989 NELSON STREET BUZZER: 131 VANCOUVER , V6Z2S1 BRITISH COLUMBIA, CANADA	
PHONE 250-217-0602		EMAIL emily.burton@alumni.ubc.ca	

REASON FOR TODAY'S CALL:

Toilet is making a running water sound after flushing. It is continuous unless we push down on the float, and then it stops (but usually restarts again after a while even if it isn't flushed). I think all the parts in the tank look pretty ancient...I'll attach a picture just in case it helps! Thanks!

DESCRIPTION OF WORK PERFORMED:

-The toilet fillvalve was not functioning as it should, allowing water to continuously run periodically. The flushvalve gasket was warped. The shut off valve for the toilet was not fully shutting the water off. I installed a retro stop shut off valve and replaced the toilet fillvalve, flushvalve gasket, and supply line. Tested and in good working order.

TECHNICIAN RECOMMENDATIONS:

There is a hairline crack in the toilet bowl. This crack very well may have been there for years and may never cause a problem but it should be watched. If it gets worse or water is noticed on the floor the toilet will have to be replaced. In the case that the toilet is to be replaced in the future here are the measurements to keep in mind: (12" rough-in, 30-1/2" from underside of countertop to floor, roundfront, white)

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet FillValve, Flushvalve Gasket, Supply - Standard	\$169.00	\$169.00
1		3/8" Retro Stop	\$25.00	\$25.00

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.


Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$194.00
GST (5%):	\$9.70
TOTAL:	\$203.70

 _____ CUSTOMER SIGNATURE	2016-03-24 _____ DATE
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