



DATE 2016-04-13	TECHNICIAN Darren Mann	JOB/ORDER # 6031	REFERENCE TEXT Client reference
FIRST NAME Mark		LAST NAME Curtis	
BILLING ADDRESS COMPANY / BILLING NAME 305 - 626 ALEXANDER ST VANCOUVER, V6A1C9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 305 - 626 ALEXANDER STREET VANCOUVER, V6A1C9 BRITISH COLUMBIA, CANADA	
PHONE 604.220.4295		EMAIL markc.home@gmail.com	

REASON FOR TODAY'S CALL:
 I had a toilet overflow and flood my apartment. I need an independent plumber to supply me with my own report based on his own findings.

DESCRIPTION OF WORK PERFORMED:
 The fillvalve in the ensuite toilet is running causing water to continuously flow through the overflow into the bowl. When Mark arrived home after work the night of the flooding he saw that his toilet bowl was overflowing. He quickly turned the water supply to the toilet off and used his plunger to clear the toilet blockage. The toilet blockage on its own could not have caused flooding, but couple that with a toilet that is running and you have a situation where the water had nowhere to go but overflow from the lip of the bowl. -While onsite I was asked to inspect the guest bathroom toilet as the buttons were sticking causing the flushvalve gasket to stay in the upright position, and the toilet to continuously run. I made an adjustment to the flushvalve assembly and the toilet is now in good working order.

TECHNICIAN RECOMMENDATIONS:
 -The fillvalve in the master bathroom toilet should be replaced. I also noticed while onsite that the shut off valve for this toilet is positioned in a way that creates a lot of pressure on the supply line to the toilet. This should also be addressed as this pressure could eventually cause the supply line to burst.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-04-13

 CUSTOMER SIGNATURE

 DATE