



DATE 2016-01-15	TECHNICIAN Darren Mann	JOB/ORDER # 5710	REFERENCE TEXT Client reference
FIRST NAME Sadeem		LAST NAME Frayed	
BILLING ADDRESS COMPANY / BILLING NAME 1705 - 1201 MARINASIDE CRESCENT VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1705 - 1201 MARINASIDE CRESCENT BUZZER: 181 VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA	
PHONE 604.726.3334		EMAIL Sadeefay@gmail.com	

REASON FOR TODAY'S CALL:

Kitchen: I have a part that I would like replaced Two washrooms: toilets makes funny noises *asked for pics Cory: 604.365.7849

DESCRIPTION OF WORK PERFORMED:

---Jan15: -I tried to install the Kohler faucet replacement part but a special tool is required. It will have to be ordered from Kohler. -The ensuite toilet(in bathroom with shower) is running and requires a new flushvalve assembly that will have to be ordered from BLU. ---Apr5: -I returned with the new flush valve assembly and installed it in the ensuite toilet. -The cartridge sent out by Kohler for the kitchen faucet is the wrong size. I will have to contact Kohler and have them send out the correct one. ---May13: I returned with a new cartridge sent out by Kohler only to find it too was the wrong size. I will have to contact Kohler again. -I tightened the loose toilet seat in the master bathroom. ---June14: -After many conversations with Kohler representatives and correspondence by phone and email the 3rd cartridge sent out is the wrong size again. I spoke with Kohler, again, and they have agreed to send out an entirely new faucet spout assembly. ---Aug2: I returned with the new kitchen faucet spout assembly and installed it, tested and in good working order. -The fillvalve in the ensuite toilet was malfunctioning. i replaced this fillvalve with a new Pro45B and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
4		Discount Labour	\$99.00	\$396.00
1		BLU Toilet Repair Kit LF-FLUSH-001	\$140.00	\$140.00
1	9520164	PRO45B ANTI-SYPH FILL VLV UQ	\$35.00	\$35.00

SUBTOTAL:			\$571.00
GST (5%):			\$28.55
TOTAL:			\$599.55

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE