



DATE 2016-07-15	TECHNICIAN Darren Mann	JOB/ORDER # 6311	REFERENCE TEXT Client reference
FIRST NAME Jennifer		LAST NAME Ouano	
BILLING ADDRESS COMPANY / BILLING NAME 501 - 499 DRAKE ST VANCOUVER, V6B 1B1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 501 - 499 DRAKE ST, BUZZER 013 VANCOUVER, V6B 1B1 BRITISH COLUMBIA, CANADA	
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REASON FOR TODAY'S CALL:

1) Kitchen faucet cartridge definitely needs work now. It's hard to move the faucet around and it will start to leak badly soon. Can you find an alternative to the original cartridge? If you need to replace the whole faucet, can you find something similar? 2) The main floor powder room faucet needs new cartridges now, too. The faucet is the same as the master bathroom. 3) The master bathroom toilet is becoming increasingly plugged. I'm having to plunge it at least once a week.

DESCRIPTION OF WORK PERFORMED:

---July15: Repaired 2 angle stops under the kitchen sink and replaced kitchen faucet. Augered toilet but found no blockage, seems to be flushing normally. If the toilet is bubbling up when no other fixtures in the home are being used then it is likely an issue with the buildings main drainage and this should be brought up with the building manager. ---Aug25: I returned with new cartridges for the powder room lavatory faucet and installed.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
3.5		Discount Labour	\$99.00	\$346.50
2		Perrin & Rowe Cartridge U9.13146	\$55.00	\$110.00
1		Moen Camerist W SideSpray	\$219.00	\$219.00
			SUBTOTAL:	\$675.50
			GST (5%):	\$33.78
			TOTAL:	\$709.28

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 CUSTOMER SIGNATURE

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