



DATE 2016-08-30	TECHNICIAN Darren Mann	JOB/ORDER # 6432	REFERENCE TEXT Client reference
FIRST NAME Jeff		LAST NAME Wigmore	
BILLING ADDRESS COMPANY / BILLING NAME 511 - 2118 W 15TH AVENUE VANCOUVER, V6K2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 511 - 2118 W 15TH AVENUE BUZZER: 1046 VANCOUVER, V6K2Y5 BRITISH COLUMBIA, CANADA	
PHONE 604.738.2996		EMAIL jwigmore88@gmail.com	

REASON FOR TODAY'S CALL:

We would like to have 2 Toto Bidets (Toto SW584-01 Washlet S350e Elongated Toilet Seat with eWater+ - Item No: SW584-01) installed on our Toto Aquia two-piece toilet. It appears the water coming from the wall has too small of a connector (refer to pics). We also want to replace the hose on our hand showers (3 in total).

DESCRIPTION OF WORK PERFORMED:

-I installed 2 new customer supplied Toto Bidet Toilet Seats, one in each ensuite bathroom. The original installers did not secure the tank bolts to the bowl which wasn't a big deal in the master bathroom because I could reach around the back to grab the bolts as the tank was removed but the toilet in the second bedroom ensuite was too close to the wall so I had to lift the toilet, install the new seat, then reinstall. -I installed the 3 customer supplied shower spray hoses. ur price to install a Toto Washlet is \$159+GST, each additional Washlet while onsite would be charged at \$89+GST. while onsite for the bidet seat installations we can install your new shower spray hoses at no charge.

TECHNICIAN RECOMMENDATIONS:

If the toilets ever have to be worked on in the future keep in mind that the tank bolts are not secured to the bowl.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Install Toto Washlet	\$159.00	\$159.00
1		Install Toto Washlet - Toilet Removal & Re-Installation Required	\$129.00	\$129.00

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$288.00
GST (5%):	\$14.40
TOTAL:	\$302.40

_____ 2016-08-30
 CUSTOMER SIGNATURE DATE