



DATE 2016-09-20	TECHNICIAN Darren Mann	JOB/ORDER # 6505	REFERENCE TEXT Client reference
FIRST NAME Janna	LAST NAME Barrera		
BILLING ADDRESS COMPANY / BILLING NAME 12589 21A AVE SURREY, V4A7H6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 407 - 1238 BURRARD ST KATIA(TENANT): 778.888.0397 SURREY, V6E 4R7 BRITISH COLUMBIA, CANADA	
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REASON FOR TODAY'S CALL:
 Dishwasher is not draining. We think it's leaking when overflowed. Need to find the source of leaking and how to fix it.

DESCRIPTION OF WORK PERFORMED:
 There was standing water in the dishwasher, I first drained this out by running it through a few drain cycles. I noticed during this draining that the drain hose from the dishwasher wasn't supported as high as it could be below the countertop. The tenant then mentioned that the left sink drain(garburator side) backs up on occasion. The dishwasher drain hose is connected to the garburator and drains through it during a drain cycle. If this side of the sink is not draining, water can travel through the dishwasher drain hose and back into the dishwasher. I supported the dishwasher drain hose as high as I could below the countertop to mitigate the chances of water backflowing into the dishwasher and informed the tenant that if the kitchen sink is not draining it should be cleared ASAP or water could flow back into the dishwasher. I ran the dishwasher through a few short cycles and it seems to be working normally.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
SUBTOTAL:				\$109.00
GST (5%):				\$5.45
TOTAL:				\$114.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-09-20

 CUSTOMER SIGNATURE

 DATE