



|  |                           |   |                                    |
|--|---------------------------|---|------------------------------------|
| DATE<br>2016-10-26   | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>6652   | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Mark   |                           | LAST NAME<br>Williams   |                                    |
| BILLING ADDRESS<br>CENTURY 21 PRUDENTIAL ESTATES (RMD) LTD<br>7320 WESTMINSTER HWY<br>RICHMOND, V6X1A1<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>1805 - 1082 SEYMOUR ST<br>LAURA: 778.668.7949<br>RICHMOND,<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604.817.2080  |                           | EMAIL<br>mw@century21pel.com  |                                    |

REASON FOR TODAY'S CALL:  
 Kitchen faucet handle not secured. \*It will either be me (778-6689-7949) or my boyfriend, Dave, who I think you have met before (778-888-7692).

DESCRIPTION OF WORK PERFORMED:  
 -The inside of the handle was stripped and it stripped the stem of the cartridge by slipping over it during use. I replaced this cartridge and re-attached the handle using the set screw within the handle to hold it in place. If this set screw loosens again I would suggest replacing the faucet as I cannot purchase a handle that will fit this faucet. -I showed the tenant how to clear sludge from the top of the lavatory drain.

| QTY. | CODE | DESCRIPTION     | UNIT PRICE | PRICE   |
|------|------|-----------------|------------|---------|
| 1    |      | Discount Labour | \$99.00    | \$99.00 |

*Give us Feedback*  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
*Thank You!*

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

|           |          |
|-----------|----------|
| SUBTOTAL: | \$99.00  |
| GST (5%): | \$4.95   |
| TOTAL:    | \$103.95 |

\_\_\_\_\_ 2016-10-26  
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 CUSTOMER SIGNATURE DATE